

Installation and Operation Manual

Revised March 21, 2025



MTI Solutions Collection

Drop-In, Undermount and Alcove
Air and Whirlpool Bath Systems

Installer: This booklet must be given to the product owner.
Please include important information below:

DISTRIBUTOR NAME

MODEL NUMBER

MANUFACTURER'S DATE

SERIAL / REGISTRATION NUMBER

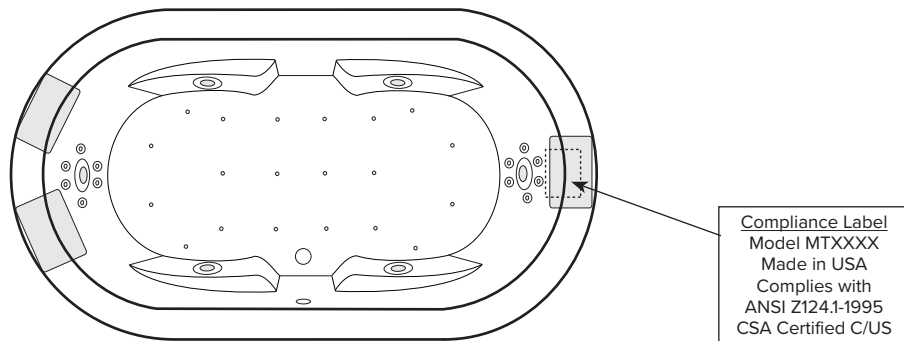
Owner's Manual & Installation Guide

Thank you for purchasing an MTI bath product. You have chosen the best-built tub in America. We know that it will give you many years of pleasure.

The instructions in this booklet will provide you with the information you need to install and operate this unit. This information is also available on mtibaths.com.

Our customer service department is available to answer any additional questions you may have pertaining to the installation of your bath. Please call **800-783-8827** to speak to our Service Department or email **service@mtibaths.com**.

For faster service, please have your warranty registration number (serial number) ready when calling. The serial number can be found on the front of this Owner's Manual. This sticker may be found adhered to the fiberglass of the tub and is typically placed several inches above the pump or blower.



WARRANTY CARDS AND CSA LABELS



IMPORTANT: Locate and note your serial number on the cover of this manual for any future service needs.

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Important Safety Information

This manual contains information and instructions for proper handling, operation and maintenance of your MTI bathtub. Failure to follow these instructions could result in personal injury, electrical shock or fire.

WARNING: When using electrical products, basic precautions should be followed, including the following:

- Never leave a full or filling bath unattended.
- Use this unit only for its intended use as described in this manual. DO NOT use attachments not recommended by the manufacturer. Never drop or insert any object into any opening.
- DO NOT operate this unit without guard over the suction fitting.

DANGER

- To reduce the risk of injury, enter and exit the bath slowly.
- Never operate electrically connected devices in or within 5' of the bath. Never drop or insert any object into any opening within the bath.
- DO NOT permit children to use this unit unless they are closely supervised by an adult at all times. Supervision is also required when bath is used by an elderly or handicapped individual.
- The water in a bath should never exceed 40° C (104° F). Water temperatures between 38° C (100° F) and 40° C (104° F) are considered safe for a healthy adult. Usage time should be limited to approximately 10 minutes, followed by a shower to cool down. Longer exposures may result in hyperthermia, which can be fatal. The symptoms of this condition are nausea, dizziness and fainting. If symptoms are experienced, get out immediately and cool down. Seek medical attention if symptoms persist, and check with physician before using the system again. Lower water temperatures are recommended for extended use (exceeding 10 - 15 minutes) and for young children.
- Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit water temperatures to 38° C (100° F).
- Persons using medication or that have a medical history of heart disease, have had a recent surgical procedure, and/or have low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a bath or hydrotherapy tub. Medication may induce drowsiness while other medications may affect heart rate, blood pressure and circulation.
- The use of drugs or alcoholic beverages before or during bathing may lead to unconsciousness with the possibility of drowning. Never use the bath while under the influence of alcohol, anticoagulants, stimulants, antihistamines, vasoconstrictors, vasodilators, hypnotics, narcotics or tranquilizers.
- Risk of electric shock. Connect only to circuits protected by a Ground Fault Circuit Interrupter (GFCI). Such a device should be installed by a licensed electrician and tested on a regular basis (at least monthly). To test the GFCI push the TEST button. The GFCI should interrupt the power. Push the RESET button and the power should be restored. If the GFCI fails to operate in this manner there is the possibility of an electric shock. DO NOT USE. Disconnect the unit and have the problem corrected by a qualified service technician. To avoid the possibility of personal injury and discoloration of the acrylic surface, the inlet water temperature should not exceed 60° C (140° F).
- Disconnect power before servicing as more than one outlet may be energized.

**INSTALLER/OWNER BEARS ALL RESPONSIBILITY TO COMPLY WITH
ALL STATE AND LOCAL CODES WHEN INSTALLING THIS PRODUCT.**

IMPORTANT: A pressure wire connector is provided on the exterior of the pump or control with this unit to permit connection of a bonding conductor between this unit and all other exposed metal in the vicinity, as needed to comply with local requirements.

IMPORTANT: When required by local codes, install a RPZ (Reduced Pressure Zone) backflow prevention device to each faucet supply line.

SAVE THESE INSTRUCTIONS



Installation

Read all instructions before installing tub. MTI recommends using a professional installer for this product. Installer/product owner is responsible for complying with all state and local codes.

This tub has been water tested at the factory and found to be fully operational and leak-free prior to shipping. Freight, handling and job site exposure may have deteriorated the tub's condition. It is the responsibility of the receiver to perform a thorough inspection of the product upon receipt and the installer to thoroughly test the unit for proper operation and leak detection prior to final installation and enclosure of the surrounding areas. Failure to do so will void warranty. **Warranty coverage will be void if unit is not tested and installed per the enclosed instructions.**

NOTICE: Proper waste and overflow installation is the responsibility of the installer. MTI does not warrant leaks associated with improper drain or valve installation.

Inspect Product Thoroughly

- Damage from shipping or delivery must be reported to carrier immediately. DO NOT install damaged tub. MTI is not responsible for damage occurring during transit.
- Factory defect must be reported to factory before tub is installed. Defects or damage claimed after installation will be excluded from warranty.
- Ensure installation location is structurally sound, flat and level. Measure tub on site carefully. See individual specification sheets for tub weight and water capacity. Specifications are subject to change without notice. MTI is NOT responsible for any preparatory labor or materials.
- **NOTE:** Variations in resin/fiberglass thickness on the underside of the bath are not considered defects and do not affect the performance, integrity or quality of the bath.
- Certain cleaning products will permanently damage the bath surface. Please see "Care and Cleaning Instructions" on pg. 27. DO NOT store tub in temperatures below 32° Fahrenheit.
- Damage, including chips and scratches incurred at the job site are excluded from warranty, but may be repaired by a qualified technician at the owner's expense. Always protect the tub from construction damage by using a protective cover. DO NOT stand or store materials in the tub during construction. Tubs are warranted for indoor installation and use in a climate controlled environment only. Tubs are not warranted for steam room or steam shower applications.

Test Procedures

1. Place the tub on a flat and level surface.
2. Seal the drain with tape.
3. Fill tub to overflow and let stand for five minutes without the motor(s) running. **NOTE:** DO NOT, under any circumstances, tape off or block the overflow in any way during water testing. Any controls located above the normal water line are designed to be water-resistant, not water-proof. The controls will not leak under normal usage, however, they are not warranted against leaks when improperly used or subjected to conditions for which they were not designed.
4. Plug in the motor(s) and any other components into a 110v GFCI outlet. Start the equipment and check for leaks by examining the area underneath and surrounding the tub.
5. Check that all optional equipment is functioning properly and that the features on the tub match exactly what was ordered. Operation instructions for each system may be found on pgs. 16–23.
6. If any leaks or operating problems are discovered, DO NOT complete installation until problems are resolved. MTI will not be responsible for leaks claimed after the tub is installed, nor any costs involved with removing or reinstalling the tub. See troubleshooting section of this manual, call for assistance at 800-783-8827 or email service@mtibaths.com.



NEVER LEAVE A FULL OR FILLING BATH UNATTENDED



Electrical Specifications*

Please see tub specification sheet and/or your order details for electrical components included. Each component will have electrical specifications listed on the product label.

Airbath Blower	110 VAC	8.8 AMP	Chromatherapy LED Lighting (Set of Two)	110 VAC	1 AMP
Pumps			Ozone Bath Sanitation System	110 VAC	1 AMP
• 1 bhp pump	110 VAC	6.3 AMP	Radiance® Dual Zone		
• 2 bhp pump	110 VAC	10 AMP	Bath Shell Warming System	110 VAC	5 AMP
• 3 bhp pump	110 VAC	13.5 AMP	Tsubo-Hydromassage Control Box	110 VAC	1 AMP
• Stream bath pump	110 VAC	3 AMP	Low-Water Sensor	110 VAC	1 AMP
• Waterfall pump	110 VAC	6.3 AMP	Stereo H2O or Stereo with Bluetooth	110 VAC	1 AMP
Microbubbles	110 VAC	9 AMP	Spa Pump	220 VAC	8.5 AMP
1500-Watt Inline Heater for Whirlpools	110 VAC	12.5 AMP			
650-Watt Inline Heater for Whirlpools	110 VAC	5.3 AMP			
HTISOAK 1500-Watt Pump/Heater combo	110 VAC	18 AMP			

*Subject to change without notice. It is the responsibility of the installer to comply with all State and Local codes.

Electrical Installation



When installing or using electrical products, basic precautions should always be followed, including:

- All MTI hydrotherapy systems require dedicated 110V circuits for the electrical components. See Electrical Specifications.
- Many options may be combined on a 20 amp circuit, as long as total amps of combined options do not exceed circuit capacity.
- When there are more than two power cords, they will be gathered together with a hang tag indicating the number of items requiring direct power for proper operation. This circuit must be protected by an accessible ground fault circuit interrupter (GFCI).
- Access must be provided to each electrical component. The access panels for most hydrotherapy tub systems must have a minimum size of 16" x 14" for future servicing. Microbubbles requires minimum access size of 20" x 16". MTI will not authorize service unless clear access is available. Owner is responsible for providing proper access.
- Under no circumstance should any power cord(s) be altered, nor should extension cords be used. Products do not require hardwiring or separate, wall-mounted switch.
- The pressure wire connector located on the exterior of pumps and heaters permits connection of a No.8 AWG (8.4mm) solid copper bonding conductor to all other electrical equipment and exposed metal in the vicinity as needed to comply with local requirements.

NOTE: Air blowers do not require a bonding conductor.

Testing GFCI (test on a routine basis)

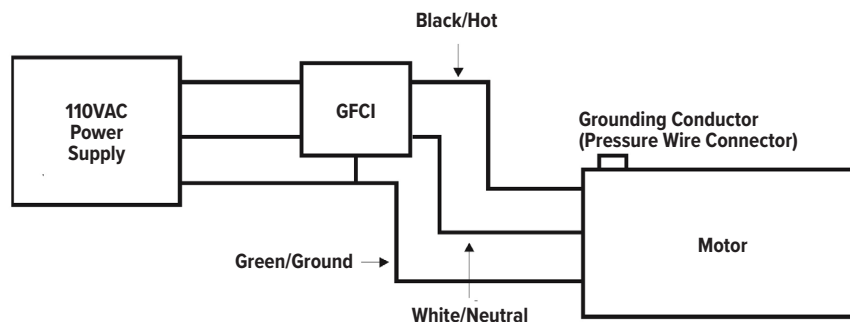
Push the TEST button. The GFCI should interrupt power.

Push the RESET button. Power should be restored.

WARNING: If the GFCI fails to operate in this manner, there is a ground current flowing, indicating the possibility of electric shock.

DO NOT use this unit. Disconnect the unit and have the problem corrected by a qualified service representative before using.

Fig. 1



See Manufacturer's Wiring Diagram on Motor

- Unauthorized modification of this unit or any of its parts may cause unsafe operation and poor performance.
- DO NOT relocate the pump, or make other unauthorized modifications to the bath system, as this could adversely affect the performance and safe operation of the unit.
- MTI shall not be liable under its warranty or otherwise for personal injury or damage caused by any such unauthorized modification.



Airbath Installation

DO NOT attempt to remove foam or board from bottom of tub. Doing so may cause damage and will void the warranty. DO NOT remove wires attached to sensors located on each side of drain.

- System components supplied with MTI tubs intended for residential installation within the U.S. and Canada are limited to 110V.
- Never handle bath by blower, piping or other equipment. Protect plumbing, manifold and airlines when moving tub.
- An access panel of at least 16" x 14" must be provided for the blower.
- Blower and other hydrotherapy components must be properly ventilated in a climate-controlled location to keep from overheating, avoid the impact of cold ambient air on the performance of the blower and guard against humidity that can be corrosive to electronics. Surrounding ambient air temperature should be between 72°F and 86°F. Keep insulation materials at least 8" from the blower.
- Blower's heating element is intended to help maintain the heat of the air blown into the tub. It will not, under any circumstances, reheat or maintain the temperature of bath water.
- Thoroughly clean interior of tub before filling with water to test. A soft brush attachment of a vacuum cleaner may be used to ensure air jets on the floor of the tub are clear of any construction debris, including dry wall dust. Remove debris from areas under and around tub to prevent any particles from entering blower or being blown into air jets.
- Fill tub and test for proper operation and leaks. **NOTE:** Electrical components must be plugged into a 110V GFCI protected outlet.

NOTE: MTI air systems are equipped with water sensors near the drain. When water is introduced to the bath and drained, either by showering, bathing or cleaning, the sensors activate the purge/drying cycle. Cycle starts approximately 7 minutes after the bath is drained and runs for 1 minute. The purge cycle will activate via these water sensors when the airbath has not been turned on. To delay the purge, press the on/off button for the air system. Press a second time to cancel the purge until the next use.

Remote Installation Of Air Blower (optional)

The blower may be remote mounted up to 8' from the bath. When planning remote placement of the blower and any connected control boxes, the following conditions must be met:

- Place the blower within 8' of the tub to reduce heat loss. Install directly below the tub between the floor joists or a nearby utility or linen closet. Run air line under the floor to the blower.

TIP: There are many fixtures, such as HVAC cold air returns, that can be used to camouflage an access panel in the ceiling and vent the space. Other acceptable blower locations are an adjacent closet or vanity.

- The blower, control boxes, and electrical outlet must be accessible for future servicing.
- The blower requires approximately 2 ft³ of space and a 1" x 4" vent for proper circulation. DO NOT use insulation within 8" of the blower, and never wrap insulation around the blower as this will cause the equipment to fail.
- Some system blowers connect to one or more control boxes that configure pump(s) and other system components together.
Do not attempt to relocate whirlpool pumps. Use properly rated extension cords under these circumstances. **Never, under any circumstances, modify the power cords.** When the blower plugs directly into a wall outlet, there must be an accessible GFCI electrical outlet on a 110 VAC at the recommended size for the air system within 2ft of the blower. See electrical requirements and order details.
- Remotely installed keypad (on/off device) must always be connected to the system with one continuous cable. Never use a spliced or coupled data cable. Cables in excess of 12' may be acquired from local electronics suppliers.

IMPORTANT! DO NOT splice cables to extend. Read instructions below and contact MTI Baths for cable extensions. MTI is not responsible for system failures due to the use of parts that are not factory-supplied.

1. Always test the cable with the system components before fishing cables and completing installation.
2. Disconnect the air hose from blower and loosen electrical connections and wires before relocating the blower from the factory-installed location.
3. Use 1" schedule 40 PVC pipe in lieu of additional flex hose to extend air line under the floor or in the wall. **NOTE:** PVC pipe may be wrapped with pipe insulation to help retain warmth. Use care not to crush or restrict the airflow in the line in any way when using flexible air hose to extend. DO NOT allow site debris to enter the air line or blower at any time. Deburr PVC pipe to remove any shavings as a result of cutting pipe before connecting to flex hose and/or blower.
4. Reconnect hose, water sensor wire and all other electrical connections and cables to blower. Water sensor wire may be extended with 18 gauge low voltage wire; save the two-pin connector to splice back in for reconnection to blower.
5. Test system before finalizing installation. See pg. 5 for testing procedures.
6. Secure blower through the mounting feet.

Airbath Installation (continued)

Remote Installation Of Air Blower (optional)

The following illustration is referenced in the instructions on pg. 7.

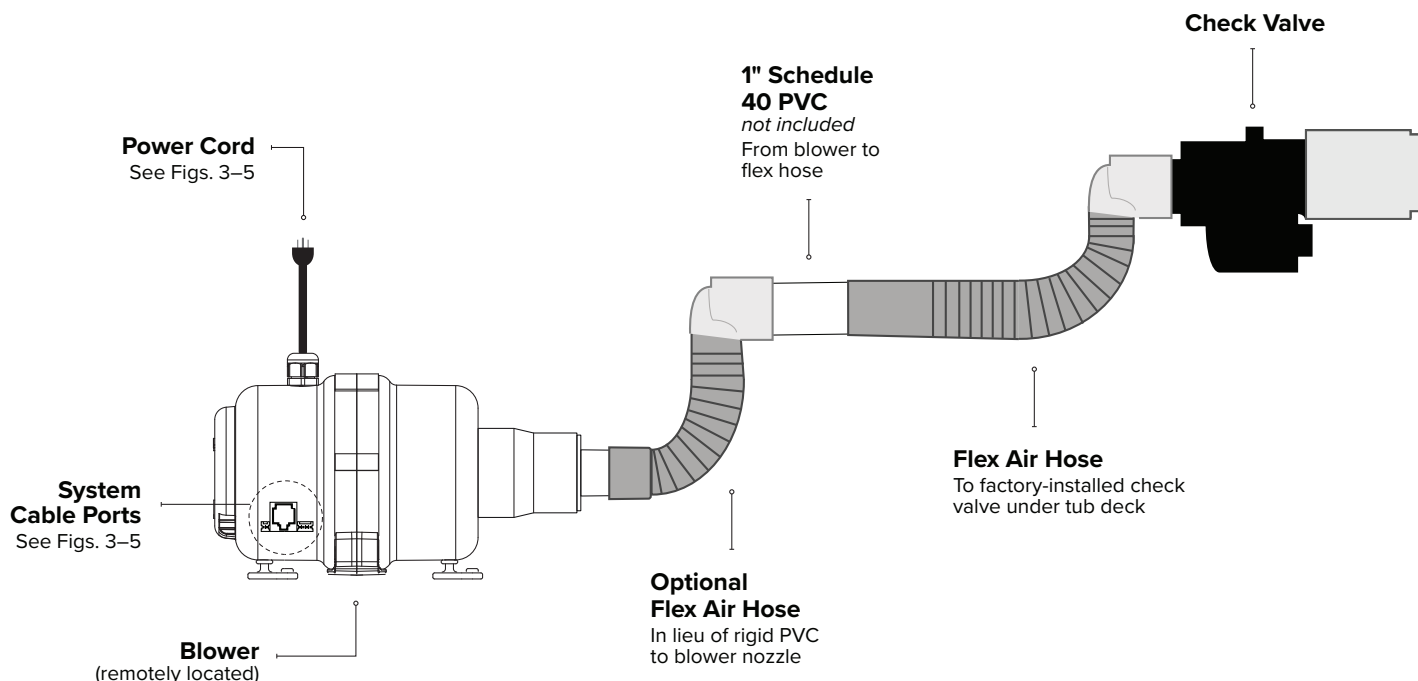


Fig. 2

Remote Installation Of Air System Components (optional)



Do not attempt to relocate whirlpool pumps. Whirlpool pumps may be removed temporarily for ease of installation, but must be reconnected in factory-installed location. Be sure to tighten union nuts and secure feet to the mounting blocks. Ground each pump before testing. See Fig. 1 on pg. 6.

Airbath (systems 1, 3)

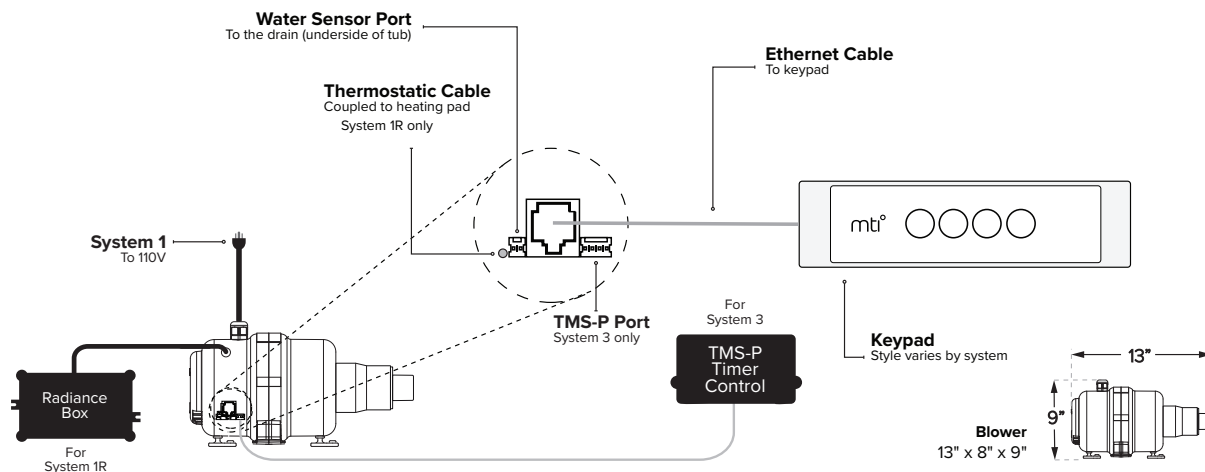


Fig. 3



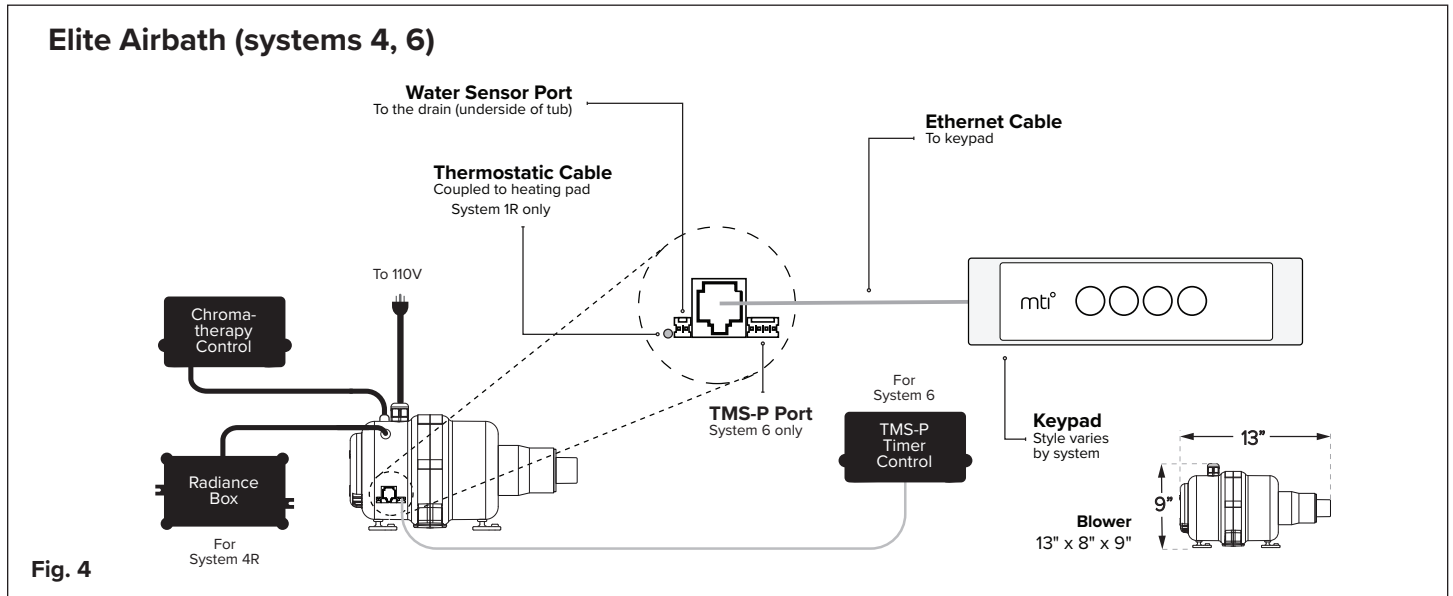
IMPORTANT! Never under any circumstances modify the power cords.

Airbath Installation (continued)

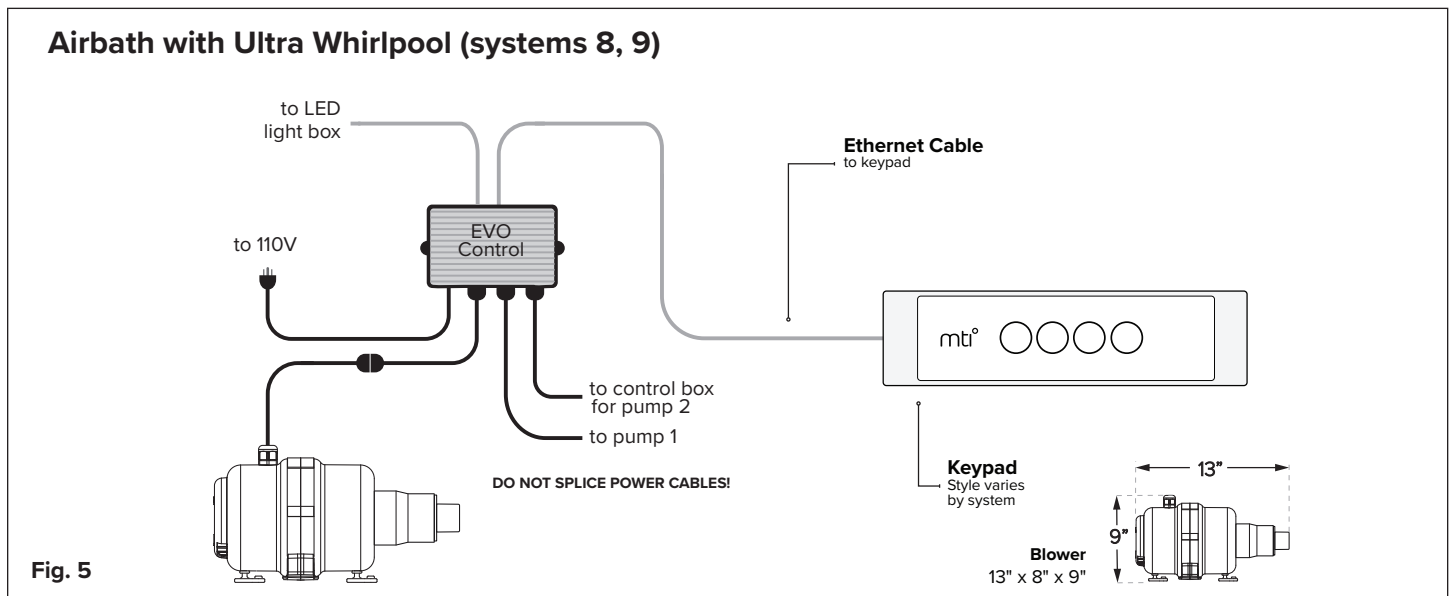
Remote Installation Of Air System Components (optional)



Do not attempt to relocate whirlpool pumps. Whirlpool pumps may be removed temporarily for ease of installation, but must be reconnected in factory-installed location. Be sure to tighten union nuts and secure feet to the mounting blocks. Ground each pump before testing. See Fig. 1 on pg. 6.



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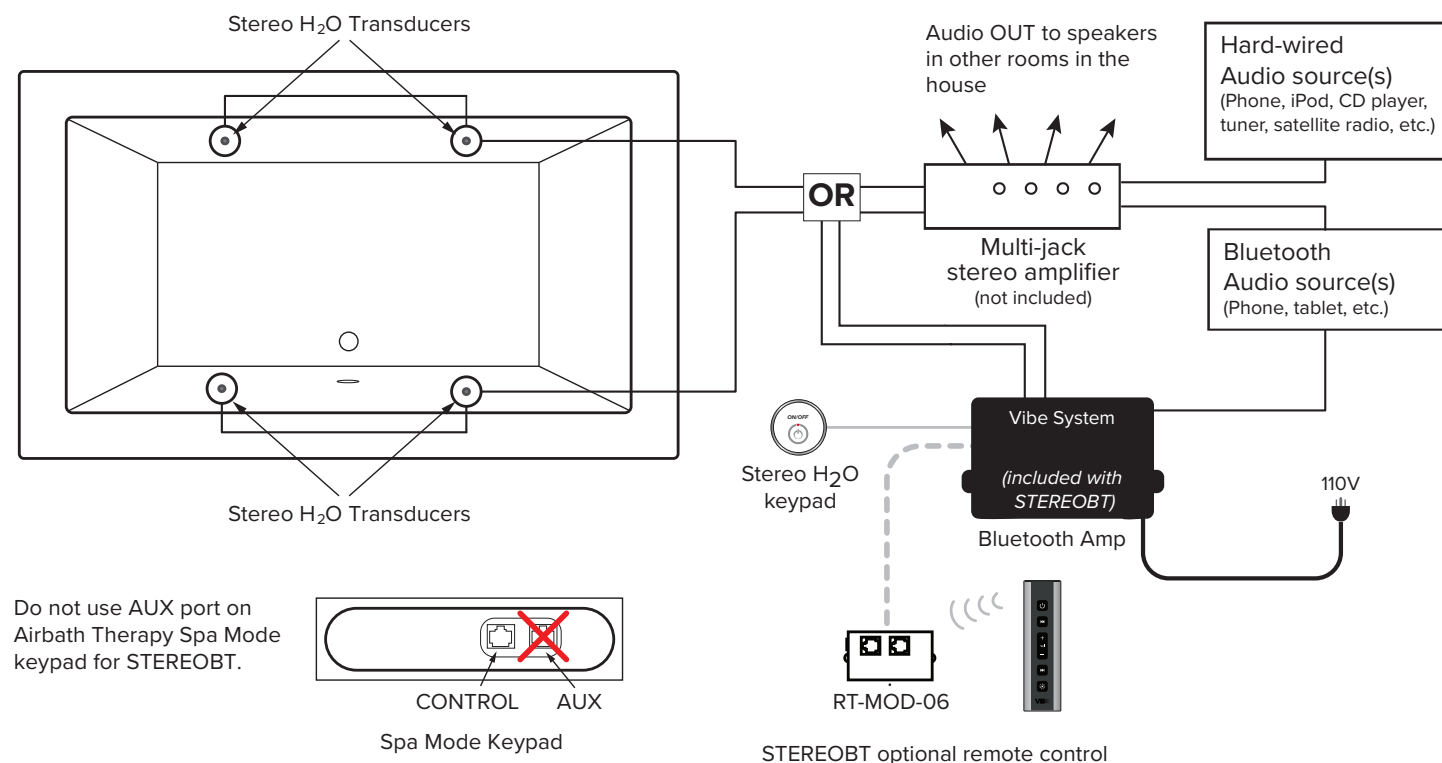
IMPORTANT! Never under any circumstances modify the power cords.



Optional Therapies Installation Instructions

Stereo H₂O System Installation

Stereo H₂O is capable of providing output from a compatible audio device (not included). Location and number of transducers vary based on H₂O package, tub shape, hydrotherapy components and options. Electronic transducers can be wired to any quality receiver/amplifier or integrated in zoned home audio system. Provided speaker leads connect to zoned audio amplifier. Vibe control will automatically reconnect to paired device. The last device to connect to Vibe system will have priority.



Radiance® Installation

Heating grids are factory-installed within the tub shell structure. Check order details for grid locations.

- Must have access to transformer box for future servicing.
- When remote locating Radiance transformer box, DO NOT splice cables. Extensions available from factory. Contact MTI Baths.
- Plug power cord (A) into 110V grounded circuit. Test prior to final installation.

Standalone Radiance

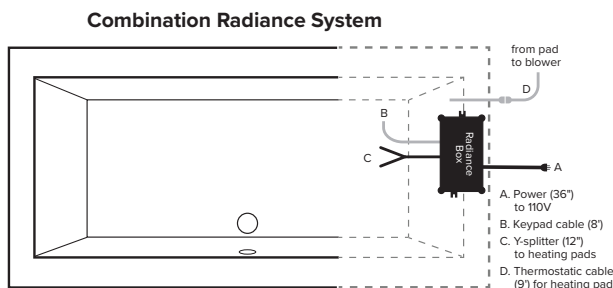
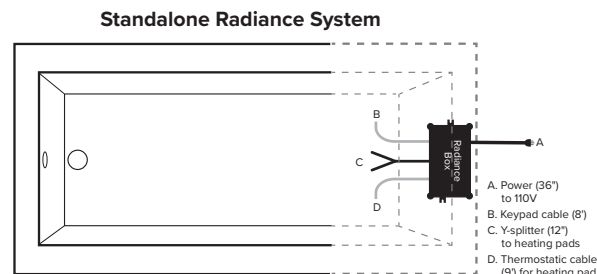
- Dedicated keypad operates 2 heating pads.
- More than one independent system may be factory installed. Check order details and electrical specifications.

Combination Systems

- Combination keypad operates air system package and 2 heating pads.
- More than 2 heating pads are independently operated with dedicated keypad. Check order details and electrical specifications.

Independent Chromotherapy Installation

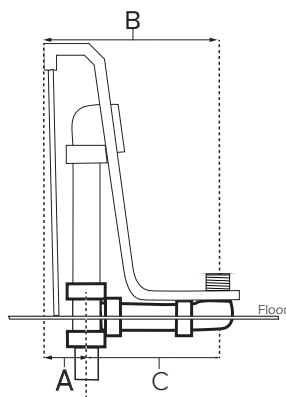
Plug light control box into a properly rated 110V GFCI circuit. See electrical specifications.



Location of Radiance box and heating grids vary based on tub model and options

Plumbing Installation Instructions

Drain Installation



Standard Waste And Overflow Configuration

Check order details and tub specifications for drain type and rough-in location.¹

Standard Waste & Overflow

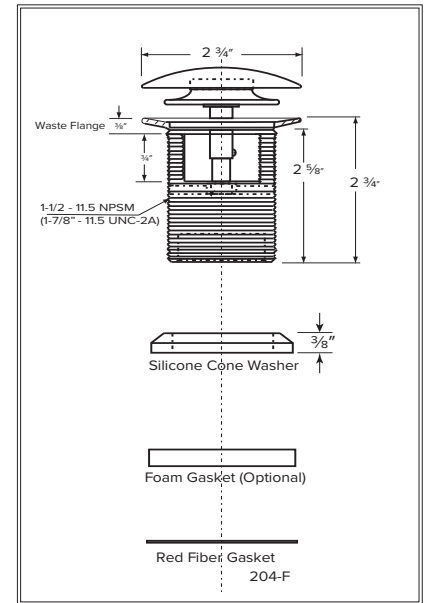
Most MTI drop-in tub models will accommodate a standard waste and overflow. Use product specification sheets or measure drain distance on tub to determine size and location of rough-in.

Integrated Overflow with Toe-Tap

MTI Tubs with an integral overflow come with a toe tap drain kit and straight PVC drain fitting. Plan P-trap location directly below tub drain.

The tapered side of the drain gasket will make contact with the bottom of the tub. Be sure to use the provided no-grip disc between the gasket and the drain fitting to avoid twisting gasket while tightening.

CAUTION: DO NOT overtighten and DO NOT exceed 7ft-lbs maximum. Product damage will occur.



Toe-Tap with Integrated Overflow Drain Assembly

❗ **MTI RECOMMENDS USING CLEAR 100% SILICONE SEALANT. DO NOT USE PLUMBER'S PUTTY**

With Access From Below (Recommended)

1. Install drain on tub.² Dry fit, as needed, to properly size pipe. Apply clear silicone under waste flange.
2. Set tub and connect drain from below floor. Make sure tub drain aligns with rough-in and secure to P-trap.
3. Fill tub to overflow, allowing water to stand for 30 minutes. Check carefully for any leaks.

NOTE: Allow time for silicone to cure before water testing. Many products are ready to test in as little as 30 minutes. Refer to product label for details.

4. Allow silicone to dry 24 hours before regular use.

Without Access From Below

1. Stub out drain and P-trap with 1 1/2 schedule 40 PVC pipe at least 1" above finished floor.² Trim waste pipe to proper height.
2. Box out around the pipe to allow trimming this pipe below grade upon installation.

WARNING: DO NOT let tub rest on drain plumbing.

3. Before setting tub, prepare waste pipe and drain fitting with PVC cement. Make sure drain hole, gasket and flange align with rough-in.
4. Set tub and connect drain.
5. Fill tub to overflow, allowing water to stand for 30 minutes. Check carefully for any leaks.
6. Allow silicone to dry 24 hours before use.

Valve Installation

1. Before drilling, mark the planned location of each valve.
2. Dry fit valve trim to ensure proper fit and clearance.
3. Acrylic tub may be drilled using carbide hole saw.
4. Water test all plumbed connections prior to final installation.

¹ MTI will not be responsible for any costs involved with removing or reinstalling the tub due to leaks associated with drain or valve installation.

² Failure to check floor for flat and level surface could result in improper drainage of the bath.

Plumbing Installation (continued)

Virtual Spout Installation

Optional Virtual Spout (VS) is factory installed in the tub wall below water level and intended for use as a tub filler in lieu of a faucet or filling spout. MTI does not supply mixing valves with the VS.

1. Tee the hot and cold supply lines before connecting to the stub out on the tub
2. Connect mixed supply line to the Wilkins dual check valve (Fig. 6).
3. Water test all plumbed connections prior to final installation.¹

The provided vacuum breaker requires access through the wall and a spill tray (Fig. 7). Special consideration may be needed to prevent backflow. Check local codes. Some areas of the country require a backflow prevention device above the water line of the tub.

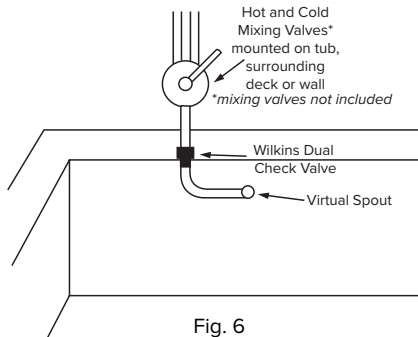


Fig. 6

Virtual Spout is protected against backflow by the Zurn® Wilkins Dual Check Valve with additional backflow prevention provided via a Cash Acme® In-wall anti-siphon vacuum breaker. Both are designed for installation on water lines to protect against backsiphonage and backpressure.

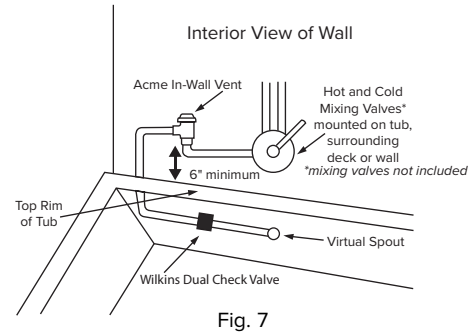


Fig. 7

Wilkins Valve, model 700XL

Cash Acme Vacuum Breaker ASSE1001

ASSE® Listed 1024. CSA® Certified CSA B64.6

Cleaning System Installation

Fill-Flush® Cleaning System

Tubs equipped with the Fill-Flush Cleaning system will fill through the jets, eliminating the need for a faucet or filling spout. MTI does not provide mixing valves with Fill-Flush. A Wilkins Dual Check Valve is installed on the system to meet backflow prevention requirements in most areas of the country.² Check local codes, as some areas of the country require additional backflow prevention. An ACME in-wall atmospheric vent (AVB) is provided with Fill-Flush.

Fill-Flush Connection (Fig. 8a on p. 14)

1. Install customer-supplied mixing valves.
2. Connect mixed supply line to brass Wilkins check valve.

Detergent Dispenser / Air Volume Control Installation

Detergent dispenser doubles as the main whirlpool air volume control adjustment device.

1. Find the detergent dispenser connected to flex pipe wrapped and labeled under tub deck with packaged couplings.
2. Sever the flex line on the dispenser to install in desired location. Mount the dispenser within reach of the bather.
3. Shorten flex hose to eliminate any dips in the line between the detergent dispenser and the whirlpool plumbing. Cleaning solution must be able to flow straight into the rigid PVC fitting at the tub.
4. Use provided coupling to reassemble flex line. Glue flex line using PVC cement. Allow PVC cement to dry according to label.
5. Test Fill-Flush and whirlpool operation.¹ Turn air volume control counter-clockwise to increase pressure of the jets.

Hand-Held Shower and Secondary Backflow Prevention (AVB) Installation (Fig. 8b on p. 15)

Some areas of the country require additional backflow prevention above the waterline of the tub.² The provided vacuum breaker requires access through the wall and a spill tray.

IMPORTANT: AVB must be installed inline before the Wilkins check valve.

Check local codes, as some areas of the country require a deck-mounted backflow prevention device.²

¹ MTI will not be responsible for any costs involved with removing or reinstalling the tub due to leaks associated with improper drain or valve installation.

² It is the responsibility of the installer to comply with local plumbing codes regarding backflow prevention.



Wilkins Valve

Wilkins Valve, model 700XL
ASSE® Listed 1024, CSA®
20 GPM at 45 PSI

Cash Acme AVB ASSE1001
Certified CSA B64.1.1



Cash ACME® AVB

In-Line Heater Installation

In-line heaters are designed to maintain bath water temperature up to 104° F. They are not designed to heat cooled or cold water. Check order details and electrical specifications before installing.³ Both pump and in-line heater must be plugged into a dedicated circuit on 110VAC for system to operate properly.

In-line Heater For Whirlpools

Heater must be plugged into a 15 AMP GFCI protected outlet.

HeatSoak In-line Heating System For Soakers and Airbaths

The in-line heating system for soaking tubs and airbaths includes a heater and circulating pump, requiring 20 AMP, GFCI protected outlet.

The pressure wire connector located on the exterior of pumps and heaters permits connection of a No.8 AWG (8.4mm) solid copper bonding conductor to all other electrical equipment and exposed metal in the vicinity as needed to comply with local requirements (see Fig. 1 on pg. 6).³

¹ MTI will not be responsible for any costs involved with removing or reinstalling the tub due to leaks associated with improper drain or valve installation.

² It is the responsibility of the installer to comply with local plumbing codes regarding backflow prevention.

³ Installer/product owner is responsible for complying with all industry codes and requirements.

Fig. 8a Fill-Flush

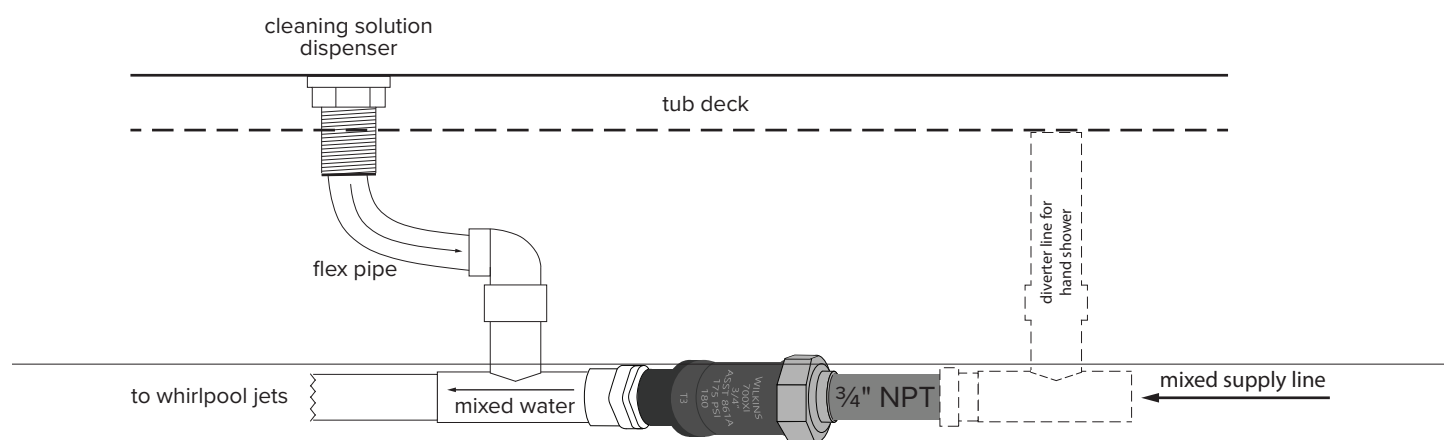
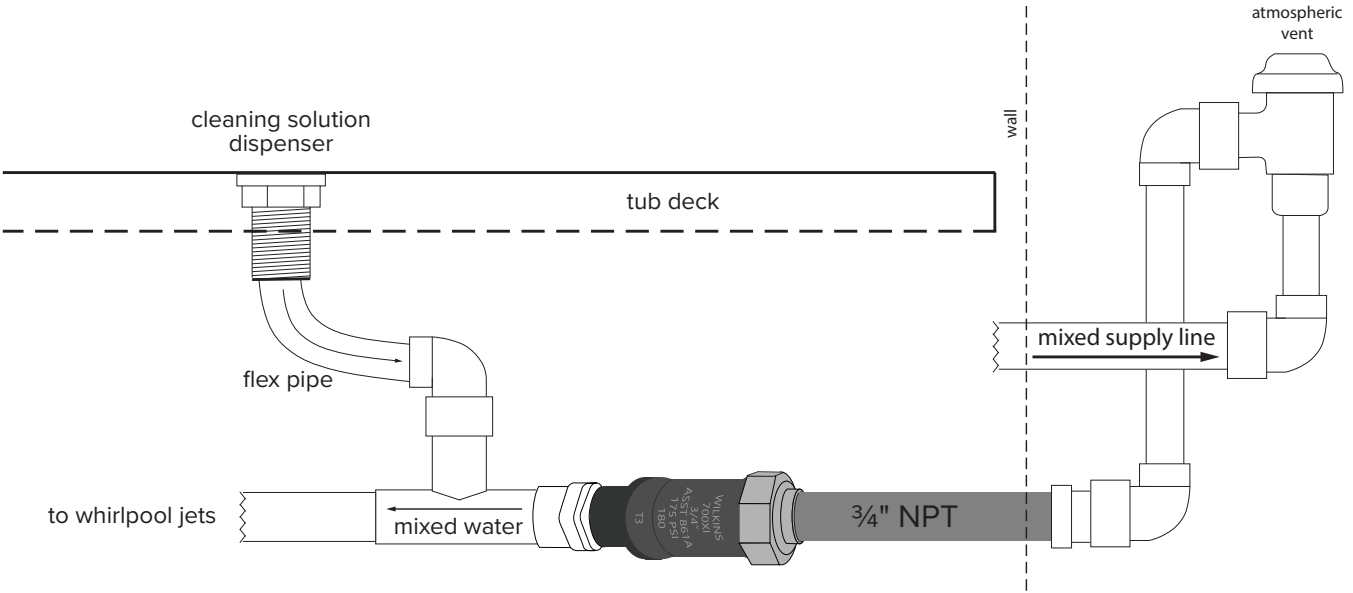




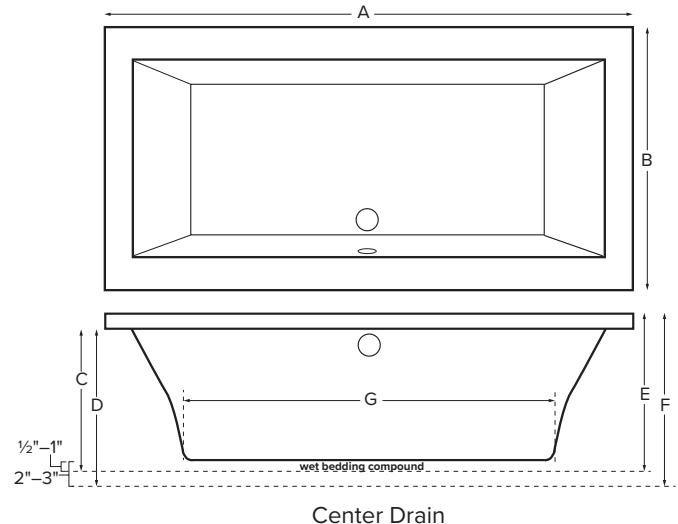
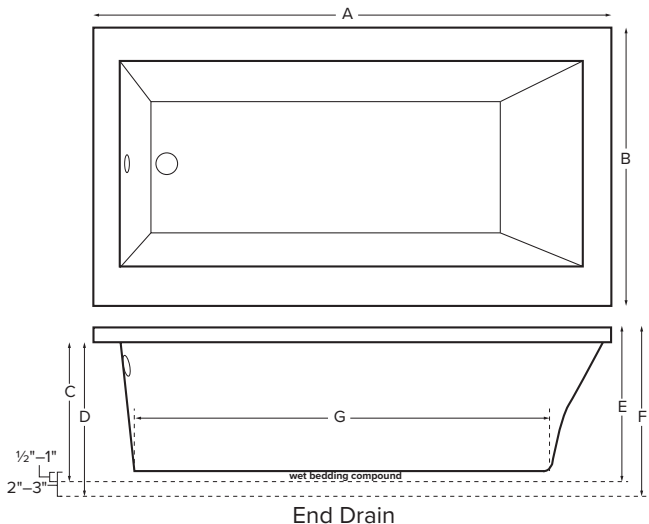
Fig. 8b Fill-Flush with Atmospheric Vent



General Installation Guidelines

Measure actual tub prior to building any structure(s) for the tub. All printed specifications for MTI tubs have $\pm \frac{1}{2}$ " tolerance and are subject to change at any time. MTI Baths, Inc. is not responsible for any preparatory labor or material charges. Additional access to plumbing fixtures is strongly recommended. It is the responsibility of the installer to provide access to pump and plumbing in compliance with local plumbing codes.

Important Tub Measurements



Some installations may require different methods than the following instructions. However, framing should always provide a level surface for the rim of the tub in both directions and sufficient space for bedding compound underneath the full length of the tub (G). Never let the rim of the tub bear the weight of the tub.

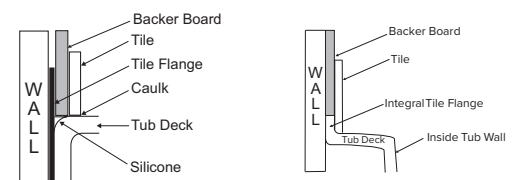
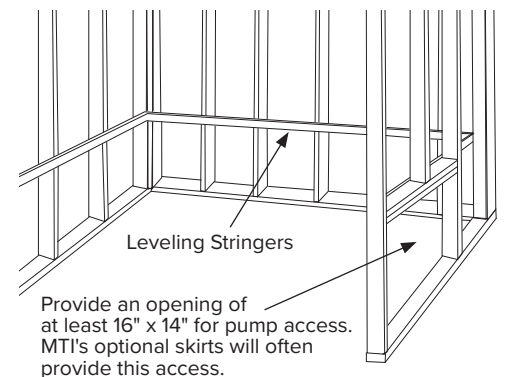
MTI tubs are not equipped with leveling feet. MTI recommends Quikrete #1103 sand/topping mix or equivalent as bedding compound. Plaster, spray foam, nor sheet rock mud are NOT sufficient bedding compounds and may void warranty.

NOTE: Airbaths and tubs equipped with optional pre-leveled frame and foam base negate the need to wet bed when installing on a flat and level surface. Foam base adds 2"-3" to the overall height of the tub (F).

IMPORTANT: Plan for access to each pump, blower and/or electrical component. DO NOT allow any material such as insulation within 8" of pump. Pump and blower must have sufficient air space surrounding them for circulation.

Alcove / Skirted Tub Installation

1. Level tub at the rim in both directions (front-to-back and side-to-side), leaving 1/2"-1" void under tub for bedding compound.
2. Mark level line on stud walls at tub height (C).
3. Install top of stringer at the marked line. Construct frame across the front of the tub at the same height as the stringers for skirt, tile or other material.
4. Install drain components per manufacturer's instructions. General drain installation guidelines can be found in this manual on pg. 11.
5. Prepare wet bed, unless tub is equipped with optional factory-installed foam base and is being installed on a flat and level surface (a small amount of thin-set is recommended to level uneven floor).
6. Before bedding sets, carefully work tub into it, shifting side-to-side, until tub is in planned level position. Use care not to damage any plumbing, electrical components or wiring when moving and bedding the tub. **NOTE:** Tub will not drain properly if not leveled at the rim.
7. Drill 1/8" pilot holes through the tile flange at each stud location. Shim as needed. Secure tile flange to stud wall with screws. DO NOT use nails.



¹ MTI will not be responsible for any costs involved with removing or reinstalling the tub due to leaks associated with improper drain or valve installation.

² Failure to check floor for flat and level surface could result in improper drainage of the bath.

³ It is the responsibility of the installer to comply with local plumbing codes regarding backflow prevention.

General Installation Guidelines (continued)

IMPORTANT: Plan for access to each pump, blower and/or electrical component. DO NOT allow any material such as insulation within 8" of pump. Pump and blower must have sufficient air space surrounding them for circulation.

Drop-In / Framed Box Installation

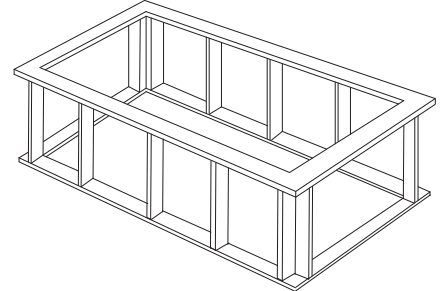
Opening should be no less than 1"-1½" smaller than the exterior dimensions (A) and (B) of the tub deck.

NOTE: It is best to have as large an opening as possible to clear the plumbing and other system components. Full size templates available from MTI for oval and odd shaped tubs.

1. Construct level framing at proper drop-in tub height plus ½"-1" for wet bedding compound (C). If tub is equipped with factory-installed pre-leveled foam base, use height (D).

IMPORTANT: The bottom of the tub must be fully supported with bedding compound (G). Under no circumstances should the tub "hang" by the top flange.

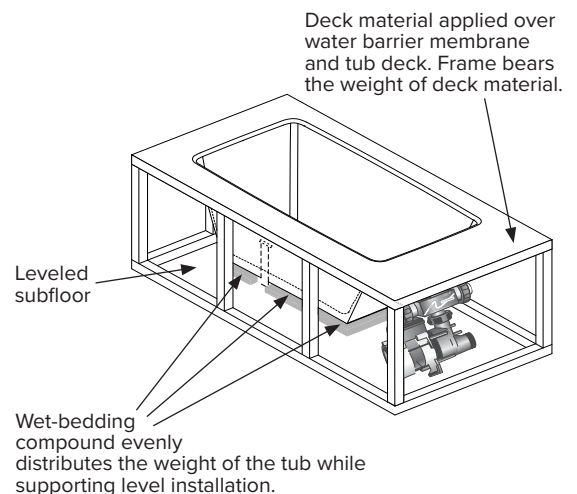
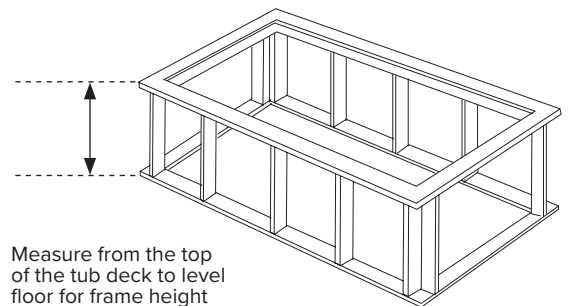
2. Level subfloor with floor leveling compound or thin-set before installing frame.
3. When floor leveling compound is dry, secure frame to the floor and any surrounding stud walls before setting tub.
4. Install drain components per manufacturer's instructions. Drain installation guidelines can be found in this manual on pg. 11.
5. Prepare wet bed for entire length of tub (G), unless tub is equipped with factory-installed foam base.
6. Set tub, shifting side-to-side, until it is in planned level position. Use care not to damage any plumbing, electrical components or wiring when moving and bedding the tub. **NOTE:** Tub will not drain properly if not leveled at the rim.



Undermount / Framed Box Installation

MTI does not make recommendations as to the size and shape of the opening for undermount installation. Do NOT use any templates supplied by MTI for undermounting. Template actual tub bowl dimensions very carefully before building or cutting any deck materials. MTI Baths, Inc. is not responsible for any preparatory labor or material charges.

1. Construct level framing at overall tub height plus ½"-1" for wet bedding compound (E). If tub is equipped with factory-installed pre-leveled foam base, add 2"-3" for foam base to measurement (F). At the proper height, the top of the frame will be even with the tub deck on a level surface.
2. Construct additional framing around the tub to support the weight of overhanging tile/deck material. If using solid surface material that covers only the width of the tub flange, additional support is not necessary.
3. Level subfloor with floor leveling compound or thin-set before installing frame.
4. When floor leveling compound is dry, secure frame to the floor and any surrounding stud walls before setting tub.
5. Install drain components per manufacturer's instructions. General drain installation guidelines can be found in this manual on pg. 11.
6. Prepare wet bed for entire length of tub (G), unless tub is equipped with factory-installed foam base.
7. Set tub, shifting side-to-side, until it is in planned level position and top of tub deck is even with the top of the frame. Use care not to damage any plumbing, electrical components or wiring when moving and bedding the tub. **NOTE:** Tub will not drain properly if not leveled at the rim.



¹ MTI will not be responsible for any costs involved with removing or reinstalling the tub due to leaks associated with improper drain or valve installation.

² Failure to check floor for flat and level surface could result in improper drainage of the bath.

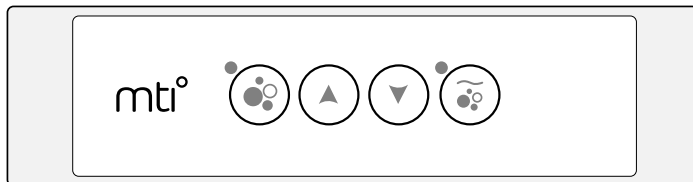
³ It is the responsibility of the installer to comply with local plumbing codes regarding backflow prevention.



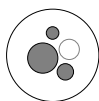
Operation Instructions

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Standard Airbath



System 1



AIRBATH

1st Press: The blower starts at 50% speed. LED indicator light on.

2nd Press: The blower stops. LED indicator light off.

NOTE: Blower automatically stops after 20 minutes.



THERAPY CONTROL

Use arrow buttons to gradually adjust airbath intensity. Minimum speed is 20%.



AIR MESSAGE MODE

1st Press (Wave): Speed varies gradually from maximum to minimum. LED indicator light is on.

2nd Press (Pulse): Speed alternates quickly between minimum and maximum. LED indicator light will flash.

3rd Press (Max): Returns to maximum speed. LED indicator light off.

Airbath Drying Cycle

Floor sensors near drain activate drying cycle approximately 7 minutes after the bath is drained. Drying cycle will run for 1-2 minutes. Airbath LED indicator light will blink during countdown. See details on pg. 24.



WARNING! Always fill tub 1" above highest jet. Starting whirlpool at insufficient water level could result in damage.

⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.

Operation Instructions (continued)

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Standard Whirlpool or Ultra Whirlpool without Tsubo Massage

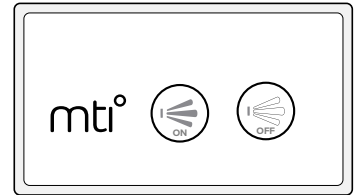
Some System 2 Ultra Whirlpools come with additional whirlpool jets at the back and/or foot of the tub in lieu of micro jets. If jet sizes on the Ultra Whirlpool vary, see below for System 2 with 6 or fewer micro jets and System 5 Ultra Whirlpool operation instructions.

System 2 without micro jets



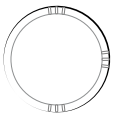
WHIRLPOOL

Press ON to start pump.
Press OFF to stop pump.



Ultra Whirlpool without Tsubo Massage

System 2 with 6 or fewer micro jets



WHIRLPOOL JETS OPERATION (air volume control)

ADJUSTMENT: Rotate the control counter-clockwise to increase the amount of air and pressure in the system. If your tub is equipped with a cleaning system, the detergent dispenser is also the air volume control.



MICRO JET OPERATION (cluster control diverter)



Cluster control diverter must be in the "OFF" position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.⁴

ADJUSTMENT: A single diverter knob is dedicated to each set of micro jets. Gradually turn this cluster control diverter to increase pressure from the "OFF" position.



Some System 2 Ultra Whirlpools with 6 or fewer micro jets have an **ON/OFF** push button dedicated to a micro jet pump. Cluster control diverter must be in the "OFF" position before activating the micro jets.⁴

⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.

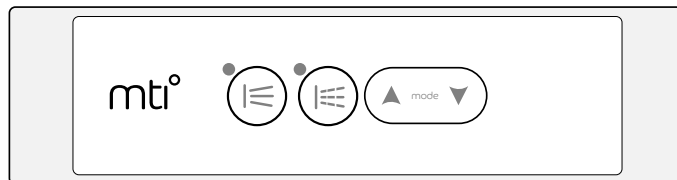


Operation Instructions (continued)

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Ultra Whirlpool with Tsubo Massage

System 5 with 12 or more micro jets



WHIRLPOOL

1st Press: Pump starts. LED indicator light on.

2nd Press: Pump stops. LED indicator light off.



TSUBO MESSAGE (micro jets)

IMPORTANT! Cluster control diverter must be in the "OFF" position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.

1st Press: Tsubo pump starts. LED indicator light on.

2nd Press: Tsubo pump stops. LED indicator light off.

Press and Hold for 3 Seconds: Tsubo sequential pulse mode starts. LED indicator light flashes.

Press and Hold for 5 Seconds: Tsubo pump stops. LED indicator light off.



TSUBO MODE / PATTERN CONTROL

Use arrow buttons to select one of seven different Tsubo massage patterns.

Not available when the Tsubo is in sequential pulse mode.

NOTE: This system is equipped with a Tsubo lock-out protection mode. See details on pg. 24.



MICRO JETS OPERATION (cluster control diverter)

ADJUSTMENT: A single diverter knob is dedicated to each set of micro jets. Gradually turn this cluster control diverter to increase pressure from the "OFF" position.

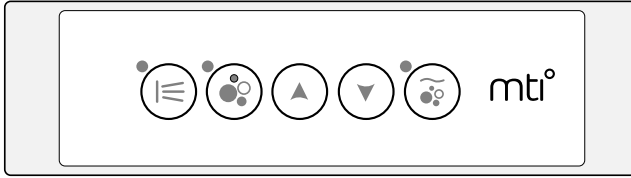
⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.



Operation Instructions (continued)

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Airbath with Whirlpool



System 3

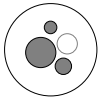


WHIRLPOOL

1st Press: Pump starts. LED indicator light on.

2nd Press: Pump stops. LED indicator light off.

NOTE: If whirlpool is equipped with optional micro jets, be sure the cluster control diverter is in the "OFF" position before activating the whirlpool. See pg. 26 for operation details for these high-powered jets.



AIRBATH

1st Press: Blower starts. LED indicator light on.

2nd Press: Blower stops. LED indicator light off.

NOTE: Blower automatically stops after 20 minutes.



THERAPY CONTROL

Use arrow buttons to gradually adjust airbath intensity.



AIR MESSAGE MODE

1st Press (Wave): Speed will vary gradually from maximum to minimum. LED turns on.

2nd Press (Pulse): Speed will go directly to minimum and then straight back to maximum. LED light flashes.

3rd Press (Max): Returns speed to maximum. LED indicator light turns off.



WHIRLPOOL JETS OPERATION (air volume control)

ADJUSTMENT: Rotate the control counter-clockwise to increase the amount of air and pressure in the system. If your tub is equipped with a cleaning system, the detergent dispenser is also the air volume control.

Airbath Drying Cycle

Floor sensors near drain activate drying cycle approximately 7 minutes after the bath is drained. Drying cycle will run for 1-2 minutes. Airbath LED indicator light will blink during countdown. See details on pg. 24.

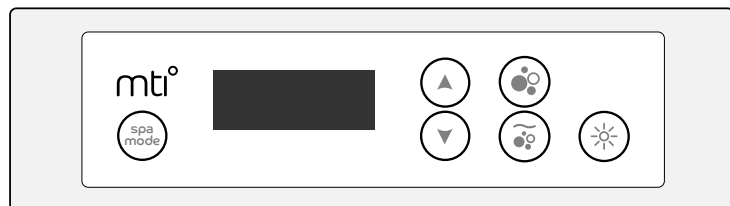
⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.



Operation Instructions (continued)

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Airbath Elite with Spa Mode



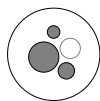
Digital System 4



SPA MODE FOR AIRBATH AND CHROMATHERAPY

1st Press: Spa Mode starts. Use arrow buttons to select preferred pattern. Automatically shuts off after 20 minutes.

2nd Press: Spa Mode stops.



AIRBATH

1st Press: The blower starts. LED indicator light on.

2nd Press: The blower stops. LED indicator light off.

NOTE: Blower automatically stops after 20 minutes.

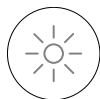


AIR MASSAGE MODE

1st Press (Wave): Speed varies gradually from maximum to minimum. LED indicator light is on.

2nd Press (Pulse): Speed alternates quickly between minimum and maximum. LED indicator light will flash.

3rd Press (Max): Returns to maximum speed. LED indicator light off.



CHROMATHERAPY

1st Press: System powers on white LED light. Use arrow buttons to change colors.

2nd Press: Slow rainbow mode cycles through all colors. Use arrow buttons to adjust speed.

3rd Press: Slow aqua-blue-green cycle. Use arrow buttons to adjust speed.

Press and hold at any time to turn off.



THERAPIES CONTROL

Use arrow buttons to gradually adjust airbath intensity.

Use arrow buttons to change light color and adjust color cycle speed.

NOTE: Up and down arrow buttons operate the last therapy feature activated.

Airbath Drying Cycle

Floor sensors near drain activate drying cycle approximately 7 minutes after the bath is drained. Drying cycle will run for 1-2 minutes. Airbath LED indicator light will blink during countdown. See details on pg. 24.

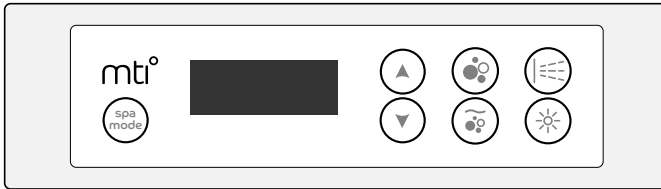
⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.



Operation Instructions (continued)

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Airbath Elite with Whirlpool

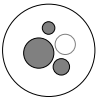


SPA MODE FOR AIRBATH AND CHROMATHERAPY

1st Press: Spa Mode starts. Use arrow buttons to select preferred pattern. Automatically shuts off after 20 minutes.

2nd Press: Spa Mode stops.

Digital System 6



AIRBATH

1st Press: Blower starts. LED indicator light on.

2nd Press: Blower stops. LED indicator light off.

NOTE: Blower automatically stops after 20 minutes.



AIR MESSAGE MODE

1st Press (Wave): Speed will vary gradually from maximum to minimum. LED turns on.

2nd Press (Pulse): Speed will go directly to minimum and then straight back to maximum. LED light flashes.

3rd Press (Max): Returns speed to maximum. LED indicator light turns off.



WHIRLPOOL

1st Press: Pump starts.

2nd Press: Pump stops.

NOTE: If whirlpool is equipped with optional micro jets, be sure the cluster control diverter is in the "OFF" position before activating the whirlpool. See pg. 26 for operation details for these high-powered jets.



CHROMATHERAPY

1st Press: System powers on white LED light. Use arrow buttons to change colors.

2nd Press: Slow rainbow mode cycles through all colors. Use arrow buttons to adjust speed.

3rd Press: Slow aqua-blue-green cycle. Use arrow buttons to adjust speed.

Press and hold at any time to turn off.

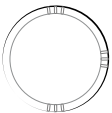


THERAPIES CONTROL

Use arrow buttons to gradually adjust airbath intensity.

Use arrow buttons to change light color and adjust color cycle speed.

NOTE: Up and down arrow buttons operate the last therapy feature activated.



WHIRLPOOL JETS OPERATION (air volume control)

ADJUSTMENT: Rotate the control counter-clockwise to increase the amount of air and pressure in the system. If your tub is equipped with a cleaning system, the detergent dispenser is also the air volume control.

⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.

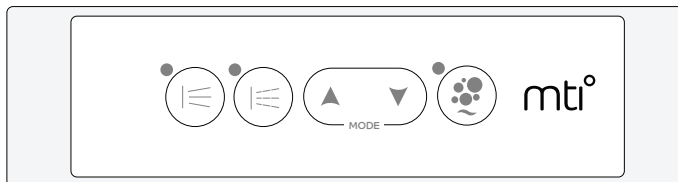


Operation Instructions (continued)

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Airbath with Ultra Whirlpool

System 8



PUMP FOR WHIRLPOOL JETS

1st Press: Pump starts. LED indicator light on.
2nd Press: Pump stops. LED indicator light off.



TSUBO MESSAGE (micro jets)

IMPORTANT! Cluster control diverter must be in the "OFF" position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.

1st Press: Tsubo pump starts. LED indicator light on.
2nd Press: Tsubo pump stops. LED indicator light off.
Press and Hold for 3 Seconds: Tsubo sequential pulse mode starts. LED indicator light flashes.
Press and Hold for 5 Seconds: Tsubo pump stops. LED indicator light off.



THERAPIES CONTROL

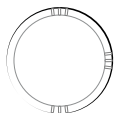
Use arrow buttons to gradually adjust airbath intensity.
Use arrow buttons to select one of seven different Tsubo massage patterns.
Not available when the Tsubo is in sequential pulse mode.

NOTE: This system is equipped with a Tsubo lock-out protection mode. See details on pg. 24.



AIRBATH AND AIR MESSAGE MODE

1st Press: Blower starts. LED indicator light on.
PRESS AND HOLD 1 SECOND: Tsubo pump stops. LED indicator light off.
PRESS AND HOLD 3 SECONDS: Wave — Speed varies gradually from maximum to minimum. Light flashes quickly.
PRESS AND HOLD 6 SECONDS: Pulse — Speed goes directly to minimum and then straight back to maximum. Light flashes slowly.
NOTE: Blower automatically stops after 20 minutes.



WHIRLPOOL JETS OPERATION (air volume control)

ADJUSTMENT: Rotate the control counter-clockwise to increase the amount of air and pressure in the system. If your tub is equipped with a cleaning system, the detergent dispenser is also the air volume control.



MICRO JETS OPERATION (cluster control diverter)

IMPORTANT! Cluster control diverter must be in the "OFF" position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.

ADJUSTMENT: A single diverter knob is dedicated to each set of micro jets. Gradually turn this cluster control diverter to increase pressure from the "OFF" position.

Airbath Drying Cycle

Floor sensors near drain activate drying cycle approximately 7 minutes after the bath is drained. Drying cycle will run for 1-2 minutes. Airbath LED indicator light will blink during countdown. See details on pg. 24.

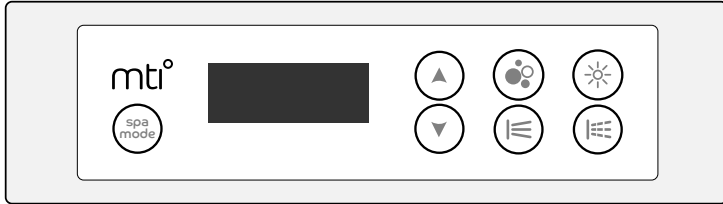
⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.



Operation Instructions (continued)

Keypad style and functions may vary according to tub model, therapeutic features and selected options. Whirlpool packages vary and may be personalized to include optional micro jets (See pg. 26).

Airbath Elite with Ultra Whirlpool

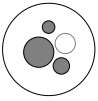


SPA MODE FOR AIRBATH AND CHROMATHERAPY

1st Press: Spa Mode starts. Use arrow buttons to select preferred pattern. Automatically shuts off after 20 minutes.

2nd Press: Spa Mode stops.

System 9



AIRBATH

1st Press: Blower starts. LED indicator light on.

2nd Press: Blower stops. LED indicator light off.

NOTE: Blower automatically stops after 20 minutes.



WHIRLPOOL

1st Press: Pump starts. LED indicator light on.

2nd Press: Pump stops. LED indicator light off.



CHROMATHERAPY

1st Press: System powers on white LED light. Use arrow buttons to change colors.

2nd Press: Slow rainbow mode cycles through all colors. Use arrow buttons to adjust speed.

3rd Press: Slow aqua-blue-green cycle. Use arrow buttons to adjust speed.

Press and hold at any time to turn off.



TSUBO MASSAGE (micro jets)

IMPORTANT! Cluster control diverter must be in the "OFF" position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.

1st Press: Tsubo pump starts. LED indicator light on.

2nd Press: Tsubo pump stops. LED indicator light off.

Press and Hold for 3 Seconds: Tsubo sequential pulse mode starts. LED indicator light flashes.

Press and Hold for 5 Seconds: Tsubo pump stops. LED indicator light off.



THERAPIES CONTROL

Use arrow buttons to gradually adjust airbath intensity.

Use arrow buttons to change light color and adjust color cycle speed.

Use arrow buttons to select one of seven different Tsubo massage patterns.

Not available when the Tsubo is in sequential pulse mode.

NOTE: This system is equipped with a Tsubo lock-out protection mode. See details on pg. 24.



WHIRLPOOL JETS OPERATION (air volume control)

ADJUSTMENT: Rotate the control counter-clockwise to increase the amount of air and pressure in the system. If your tub is equipped with a cleaning system, the detergent dispenser is also the air volume control.



MICRO JETS OPERATION (cluster control diverter)

IMPORTANT! Cluster control diverter must be in the "OFF" position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.

ADJUSTMENT: A single diverter knob is dedicated to each set of micro jets. Gradually turn this cluster control diverter to increase pressure from the "OFF" position.

Airbath Drying Cycle

Floor sensors near drain activate drying cycle approximately 7 minutes after the bath is drained. Drying cycle will run for 1-2 minutes. Airbath LED indicator light will blink during countdown. See details on pg. 24.

⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.



Additional System Information

Automatic Purge / Drying Cycle Systems 1, 3, 4, 6, 8 and 9

MTI Solutions and Boutique airbaths are equipped with an automatic drying cycle designed to purge residual water from air jets installed on the floor of the bath. Drying cycle is programmed to come on 7 minutes after the airbath is turned off and any time water is introduced, then drained from the tub. Water sensors on either side of the tub drain prevent activation of the drying cycle, until water is drained from bath. The sensors will activate the purge/drying cycle upon showering, bathing or cleaning the bathtub.

- The purge cycle starts approximately 7 minutes after the bath is drained and runs for 1 minute.
- To delay the automatic purge for another 7 minutes, once it begins, press . Press again to completely cancel the automatic purge. MTI does not recommend canceling the purge regularly, as the drying cycle is designed to help maintain optimal performance of the airbath.

Alternate 24-hour purge cycle programming overrides default settings, allowing the purge cycle to run once every 24 hours at the time the cycle is first programmed.

To program 24-hour purge cycle:

- Hold on the keypad for 5 seconds. The indicator light next to the airbath button flashes once when programmed successfully.
- Press and hold again for 5 seconds to restore the default setting. The indicator light flashes twice when default setting is restored.

Water sensors will delay daily purge, if there is water in the tub at the time purge cycle is programmed to start. 7 minutes after water has drained, the drying cycle starts.

Manual Stop

Press airbath button during the 1-minute drying cycle, to stop the cycle. Purge/Drying cycle will restart 24 hours later at the programmed time.

In the event of a power disruption or brown out, the purge/drying cycle will return to default setting. Manually reprogram as needed.

Aromatherapy System Operating Instructions

MTI's Aromatherapy system fuses personally selected essential oils with heated airbath bubbles. DO NOT apply essential oil directly to the bath water, as this may cause permanent damage to tub shell and system components. DO NOT apply more than 2–3 drops to applicator pad per use to avoid permanently damaging system components. With essential oils, a little goes a long way. Supplies may be purchased at retailers that carry essential oils.



DANGER! Turn off air system before removing Aromatherapy cap. **Never remove cap while tub is on!**

- With the air system turned off, unscrew Aromatherapy cap.
- Add 2–3 drops of essential oils to a small felt pad (not included) and enclose pad in aroma well. Replace pad with each new scent or as needed. **NOTE:** Make-up removal pads cut into 1" squares work well. DO NOT use cotton balls or other materials that may shred under force of air within the aroma well.
- Secure Aromatherapy cap on aroma well.
- Turn on air system. Heat activates fragrance as it fuses with air bubbles.

Tsubo Lock-Out Timer Ultra Therapy Systems 5, 8 and 9

The Tsubo Lock-Out is designed to avoid tripping the thermal protector in the motor. Tsubo mode is operational for a total of 30 minutes in two 15-minute intervals before lock-out occurs.

- After two 15-minute intervals, Tsubo mode locks down for two hours to cool down. For every four minutes of cooldown time, one minute of Tsubo functionality is restored.
- To confirm lock-out status, push the Tsubo Massage button on the keypad. If the system is in lock-out mode, indicator light will blink fast.
- While in lock-out condition, the micro jets are operational at high speed, however the lock-out timer is suspended while the micro jets are running. To resume countdown, turn off the Tsubo pump for micro jets at the keypad.



Cluster control diverter must be in the "OFF" position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.⁴

⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.

Optional Therapies Operating Instructions

Independent Chromatherapy

System offers 3 color cycles. Default cycle time is 1.5 seconds between color changes within the first cycle for each color set; slows to 6 seconds between color changes after first cycle. Each system has an integrated 20 minute automatic timer.

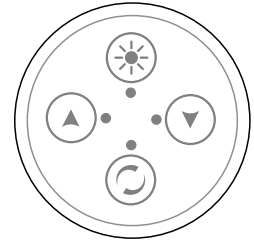


ON/OFF CHROMATHERAPY

INDICATOR LIGHT MUST BE ON FOR ANY MODE TO FUNCTION

1st Press: Starts the chromatherapy in white. White is only available when the system starts.
LED: On

2nd Press: Chromatherapy stops. LED: Off.



CHROMATHERAPY MODE LED: On (when pressed)

1st Press: Aqua / Blue / Green cycle.

2nd Press: Rainbow cycle.

3rd Press: Pause cycle

4th Press: Basic colors cycle.



CHANGE COLOR / CHANGE SPEED LED: On (when pressed)

Pressing the up or down arrow will allow the lights to change through the basic colors.
Long press for fast scrolling.

Default color display: Aqua → Blue → Magenta → Red → Orange → Yellow → Green

On Rainbow cycle, these buttons increase or decrease the speed of color change.

Independent Radiance®



System heats to optimal temperature within 20-60 minutes, depending upon ambient temperature. The cooler the room temperature or tub shell, the longer it may take to feel the affects of the shell warming feature. System is designed to turn off in the event of a power surge or power failure.

1st Press: System on. LED indicator light on.

2nd Press: System off. LED indicator light off.



Stereo H₂O

Power, song selection and volume are controlled by user's mobile device and/or home audio system amplifier.

Stereo H₂O with Bluetooth

Use the included **touch pad** to turn system on and off. The mobile device paired with the Bluetooth-ready amplifier will automatically connect. Song selection and volume are controlled via the paired mobile device.

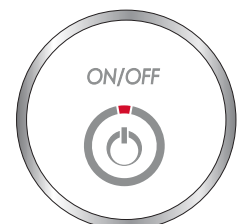
Bluetooth Remote Control (Optional)

Waterproof remote control enables user to power Stereo H₂O on and off, adjust volume, and select songs from paired mobile device.

If more than one device has been paired with the amplifier, the most recently paired device has priority. System will turn off automatically 15 minutes after music has stopped playing.



Optional Bluetooth Remote Control



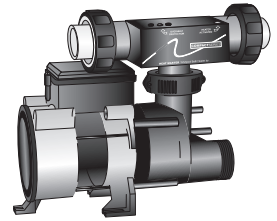
Stereo H₂O Touch Pad



Optional Therapies Operating Instructions (continued)

In-line Heater

In-line heater requires a bath system that has or will accommodate a factory-plumbed circulating system with pump. Check order details and see electrical requirements page. See below for option details. In-line heaters are designed to maintain bath water temperature. It is not designed to heat cooled or cold water. The thermostat is pre-set at 104°F.



For Whirlpools

The in-line heater for whirlpools does not have an on/off device, it is active when the main whirlpool pump is engaged. An indicator light glows on the front of the heater when it is working. Heater requires a dedicated 110 VAC 15 AMP GFCI protected outlet. Both the pump and in-line heater must be plugged in for system to operate properly.

For Soakers and Airbaths

The in-line heating system for soaking tubs and airbaths includes a heater and circulating pump that is manually activated with an on/off push button, typically a push button style. This system gently recirculates the bath water through the in-line heater with negligible disturbance to the water. The Heatsoak system requires a dedicated 110 VAC 20 AMP GFCI protected outlet. Both the pump and in-line heater must be plugged in for system to operate properly.



on/off
push button

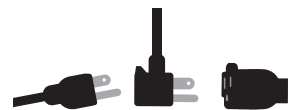


Cluster control diverter must be in the **"OFF"** position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.⁴

Ozonator Bath Sanitation System

The pump/motor power cord plugs into the Ozonator piggyback plug, and the piggyback plug plugs into the control box, which plugs into a 110V GFCI outlet. (See photo to the right)

Ozonator requires circulating pump. Ozonator joins the pump to a system control box via a piggyback plug shown to the right. Be sure that the system control box is connected to a wall outlet with the proper electrical requirements for all components. See pg. 6.



Pump (male) /
ozone control box

Water Level Sensor and Timer

Prevents pump from operating until water level reaches 1" to 2" above highest jet. If water level falls while pump is active, the unit will automatically shut off. **NOTE:** MTI Solutions Series whirlpool pumps automatically shut off in 20 minutes.

Micro Jet Cluster Package

Micro jets may be added to any Whirlpool or Ultra Whirlpool in sets of 2. Some Micro Jet Cluster Packages with 4 or more micro jets include an upgrade to the whirlpool pump size or an additional pump dedicated to the micro jets. Always check order details and electrical specifications before installing.



IMPORTANT! Cluster control diverter must be in the **"OFF"** position before turning on whirlpool, otherwise water from these high-powered jets is likely to splash outside the bath.⁴



Rotate toward "OFF" position to decrease volume and pressure, toward the "ON" to increase pressure. Each set or cluster of micro jets has a dedicated cluster control knob for adjustment of water volume and pressure.

⁴ MTI will not be responsible for water damage in areas outside of the tub caused by improper operation.

Acrylic CXL® Surface Care and Cleaning

About the Acrylic Shell

Cast acrylic is a stain-resistant, non-porous material. With normal use, the acrylic will retain its inherently glossy appearance with only a minimal amount of care.

When Cleaning

- Remove dust and dry dirt with a soft, damp cloth.
- Apply common household, non-abrasive cleaner in accordance with manufacturer's directions and precautions. (i.e., a mild dishwashing detergent such as Dawn). DO NOT use unless the product label specifically states that it is safe for acrylic.
- Rinse well and dry with a soft, clean cloth. Scouring pads will deteriorate the finish.
- Never use any type of "scrubbing bubbles" or aerosol spray cleaners on your acrylic product.
- Harsh chemicals, such as bleach and ammonia, will deteriorate the finish.
- Never use abrasive cleansers. If any product feels gritty when rubbed between your fingers, DO NOT use on the acrylic surface or system controls as permanent damage will occur.



WARNING: Check cleaning and bathing product labels. DO NOT use unless the product label specifically states that it is safe for acrylic. Some non-abrasive products damage the acrylic over time.

General Care

- DO NOT allow your cast acrylic surface to come into contact with nail polish, nail polish remover, Wintergreen oil, dry cleaning solution, lacquer thinners, gasoline, pine oil, etc.
- Avoid using razor blades or other sharp objects that might scratch the surface.
- Small scratches can be removed by applying a thin coat of automotive polishing liquid and buffing lightly with a clean cloth. For deeper scratches, sand the surface lightly with a 400 grit "wet or dry" paper and buff with a fine grit buffing compound.
- MTI strongly recommends a professional surface repair person for deep scratches, chips or gouges.
- Damage occurring to the unit during installation is the responsibility of the installer, and after installation, the responsibility of the user.

DoloMatte® Surface Care and Cleaning

MTI Solutions DoloMatte is among the most renewable, high-quality surfaces available. Its hard, non-porous surface resists stains. With normal use DoloMatte will retain its beauty with only a minimal amount of care. To maintain its elegant look, follow these simple steps:

- MTI recommends cleaning with a soft, damp cloth and any mild dish soap and water. Fingerprints may be removed with denatured alcohol applied to a soft cloth.
- Use common household, non-abrasive cleaners for most cleaning jobs. Use cleaners labeled specifically for use on plastic.* Follow manufacturer's directions and precautions. Rinse well and dry with a soft, clean cloth.
- Never use any type of "scrubbing bubbles" or aerosol spray cleaners on your product.* DO NOT use harsh chemicals such as hydrochloric acid, sodium hydroxide, paint thinner, chloride solvents, or other solvents with strong acid or base. Also avoid any cleaners that include lime removal agents such as CLR or Lime-Away.
- For more stubborn stains, a mild abrasive cleaner such as Soft Scrub, Bon Ami or Barkeeper's Friend may be used. A gray or red Scotch Brite pad may be used.
- DO NOT allow nail polish, nail polish remover, hair dye, Wintergreen oil, dry cleaning solution, lacquer thinners, gasoline, pine oil, etc. to come in contact with the DoloMatte surface.
- Avoid using razor blades or other sharp objects that might scratch the surface.
- Small scratches may be removed by sanding with 600 grit wet/dry paper followed by cleaning with a mildly abrasive cleaner such as those noted above.

MTI strongly recommends contacting a surface repair professional for deep scratches or chips.

* Be sure to check the product label. Some products, although not containing abrasives, WILL damage the product over time.



Whirlpool Systems Care and Cleaning

Whirlpool require cleaning at least once a month, not to exceed 90 days between cleaning. MTI does **NOT** recommend the use of chlorine-based cleaning products, as they can be corrosive to gaskets and the bath surface. The possibility of harmful fumes may result.



NEVER LEAVE A FULL OR FILLING BATH UNATTENDED!*

Recommended Cleaning Solutions

For whirlpools without MTI Cleaning System

- ¼ cup (2 oz.) of MTI's Fresh Wave Cleaning Solution
- 1 cup (8 oz.) vinegar.
- Several drops of a low sudsing detergent mixed with 1 cup warm water.

For whirlpools with MTI Cleaning System

- ¼ cup (2 oz.) of MTI's Fresh Wave Cleaning Solution
- 1 cup (8 oz.) vinegar.
- Several drops of a low sudsing detergent mixed with 1 cup warm water.

Whirlpools and Jet Clusters NOT Equipped with Cleaning System

IMPORTANT: If whirlpool is equipped with micro jets, be sure that all cluster control knobs are in the "OFF" position before activating pump(s). Each set of micro jets has a dedicated cluster control knob.

Main Whirlpool Cleaning Instructions

1. Clean the interior basin prior to cleaning the whirlpool system.
2. Open all main whirlpool jets below maximum water level.
3. Close all micro-jets clusters and any whirlpool jets custom-located above maximum water level.
4. Fill tub with cold water to at least 2" above highest open jet.
5. Add recommended cleaning solution to water.
6. Turn on the main whirlpool pump and let run for 5 minutes.
7. Turn off the pump, let stand for 15 minutes before draining tub.
8. Refill the tub with clean, cold water to the same level.
9. Restart the pump, let run for 10 minutes, then drain tub.
10. Rinse interior basin thoroughly.

Micro-Jet Cluster Cleaning Instructions

1. Clean the interior basin prior to cleaning the micro-jets.
2. Open all main whirlpool jets below maximum water level.
3. Close all micro-jets clusters and any whirlpool jets custom-located above maximum water level.
4. Fill tub with cold water to at least 2" above highest micro-jet.
5. Add recommended cleaning solution to water.
6. Turn on the pump that operates the micro-jets and let run for 5 minutes. There may be a secondary pump dedicated to micro-jet clusters.
7. Turn off the pump, let stand for 15 minutes before draining tub.
8. Refill the tub with clean, cold water to the same level.
9. Restart the pump, let run for 10 minutes, then promptly drain tub.
10. Rinse interior basin thoroughly.

Whirlpools Equipped with Fill-Flush Cleaning System

Fill-Flush cleans the whirlpool water and air lines, whirlpool jets and pump in less than 5 minutes and with less than 10 gallons of water, keeping the whirlpool system clean and hygienic. Water and detergent circulate through the main whirlpool lines, pump and intake, draining into tub. Do NOT leave the unit unattended during cleaning system operations.*

Fill-Flush

To Fill the Bath Equipped with Fill-Flush make sure all jets are in the OPEN position. Jets open and close at the jet nozzle.

To Operate the Fill-Flush Cleaning System

1. Clean the interior basin prior to cleaning the whirlpool system.
2. Close all jets.
3. Remove the detergent dispenser cap and slowly pour one of the the recommended cleaning solutions into the dispenser, followed by 1 cup of cool water.
4. Turn on cold water and let run for 3 minutes. **DO NOT** turn on pump. Residual water will exit via the suction fitting and around the jets as the water circulates through the plumbed lines.
5. Turn off water.
6. Open jets to let whirlpool lines continue draining.

* MTI is not responsible for water damage in areas outside of the tub caused by improper operation.



Troubleshooting

Q: The pump or blower will not turn on. What should I check first?

A: Check the electrical connections. Test the outlet for power. Check to make sure the breaker is not tripped. Replace GFCI outlet or breaker if necessary. On systems with multiple control boxes or equipment, ensure that all connections are intact.

Q: There is a leak at or near the pump when it's turned on. How do we stop the leak?

A: Check the rubber "O" rings for proper seating. Tighten the large union nut rings on the pump and heater. These may have been loosened during shipping or installation. DO NOT over tighten.

Q: The whirlpool jets do not seem to have much force. How can I adjust?

A: Twist open the air volume control on the top or side wall of the tub. Micro jets are regulated using the cluster control diverter knob. Each group of micro jets will have its own cluster control. See micro jet operation instructions on pg. 26.

Q: One or some of my whirlpool jets are not working. What could be the problem?

A: Each jet can be opened and closed individually. Twist open each jet at the nozzle. Older tubs may have a push/pull style jet nozzle.

Q: How can I check that my in-line heater is working?

A: The in-line heater has a separate power cord. Make sure both the pump and heater are plugged into working receptacles. The indicator light on the top of the heater will glow when it is functioning properly. The in-line heater is not designed to heat cold or cooling water; it is designed to maintain the water temperature up to 102 degrees.

Q: There is a rust colored, greasy ring in my bath tub. What causes this?

A: The condition results from sediment in the water heater of the home. Drain and flush the heater according to the manufacturer's instructions, and then clean the interior of the tub with a mild, grease cutting dish soap. Clean the whirlpool system according to the instructions provided in this manual before next use.

Q: The air jets on my tub are not blowing air bubbles. What could be the problem?

A: Check that the keypad is connected to the blower, and the blower is plugged into a working receptacle. Check that the gray air hose from the air blower to the manifold is properly secured.

Q: The airbath comes on when not in use.

A: MTI Solutions Collection airbath is equipped with an automatic purge / drying cycle. See pg. 24 for details.

Q: I understand the purge cycle, however my tub is now purging in the middle of the night. How can I stop this from happening?

A: Small, barely detectable power fluctuations can disrupt the purge cycle. Turn the breaker off (or unplug the blower), wait for ten seconds, then plug back in. The blower should now follow the normal purge cycle.

Q: The air bubbles seem cool. How do I check that the blower is warming the air?

A: To verify, turn the air system on high for 4-5 minutes (you do not need to have water in the tub). Carefully feel the gray air hose where it exits the blower. It should be warm to the touch. If it is cold, please contact MTI for service.

The heated blower is designed to preheat the incoming air and does not warm the bath water. If your tub is installed against an outside wall(s), it is recommended to adequately insulate the wall(s) to minimize heat loss. DO NOT insulate the blower itself; the blower needs sufficient air space surrounding it for proper circulation and operation.

Q: Can I relocate the pump and/or blower?

A: Pump and blower location can be specified on order. The whirlpool pump cannot be relocated once the tub is built. The air blower can be relocated up to eight feet from the bath. See Airbath Installation in this manual.

Q: Is it safe to use bath salts or bath oils in my whirlpool?

A: Water soluble products such as bath salts are fine to use, however, MTI does not recommend the use of heavy bath oils. Products containing natural or chemical dyes may discolor the jet controls and/or tub surface. Check the label to ensure products are safe for acrylic or plastics, and always use according to the product recommendations. See the cleaning section of this manual for proper after care and cleaning instructions.

Q: How can I get scratches out of my acrylic tub?

A: Most scratches can be buffed out using an automotive polish or any polish suitable for use on "clear coated" automobile paint. Deeper scratches and chips may require the services of a professional acrylic repair technician.

Q: My bath's hydrotherapy system has been working great for years, and now has stopped working. What should I check first?

A: Check breaker box first, then test the outlet. If problem persists, contact MTI Baths with product serial number for assistance.

Q: How do I find the serial or registration number on my bath?

A: Look for a silver sticker attached to the outside wall of the bath. 3-4 inches above the pump and /or air blower.



MTI Residential Warranty

This warranty is effective for MTI Solutions Collection drop-in, undermount and alcove baths manufactured after January 1, 2006, and is in lieu of all other warranties.

Lifetime Bath Warranty

Shell: MTI Baths (MTI) warrants the tub shell against defects in material and workmanship for the lifetime of the product to the original purchaser. Variations in resin/fiberglass thickness on the underside of the bath are not considered defects and do not affect the performance, integrity or quality of the product.

Hydrotherapy: The non pro-rated warranty covers the pump, motors, blowers and standard factory-installed plumbing standard with MTI Hydrotherapy Package content against defects in material or workmanship. All other hydrotherapy components included in MTI packages are subject to the MTI Two-Year parts warranty.

Two-Year (Parts Only) Warranty: MTI warrants MTI Solutions Collection hydrotherapeutic system components included in hydrotherapy packages for two years against defects in material or workmanship. Also warranted for two years are optional therapies that are not otherwise specified under the one-year terms of warranty. If a control box or keypad is deemed defective within the two year period, MTI will send replacement parts at no charge.

Radiance® and Chromatherapy: MTI warrants optional Radiance and Chromatherapy for two-years, parts only, against manufacturing defects. In the unlikely event that the electrical heating grid for the Radiance® fails within the two-year period, MTI Baths' only obligation is to refund the purchase price of the Radiance system to the original product owner. Proof of purchase required.

One-Year (Parts Only) Warranty

Stereo H₂O®: MTI warrants the transducer(s) for one-year against manufacturing defects to the original product owner.

Replacement parts shall assume the remaining warranty period of the parts replaced, are subject to availability, and may differ from those originally supplied. Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under warranty claims.

Warranty Performance: Replacement parts and/or repair services authorized under the terms of this warranty will result in the issuance of a service order number. There will be no charge for necessary repair parts, materials, labor, or related freight costs under the terms of this warranty. Labor or any costs associated with gaining access for repair are specifically excluded from warranty. No payment for services rendered will be made by MTI Baths without an MTI authorized service order. To obtain service for any malfunction or defect, contact MTI's Technical Service and Warranty Department in writing within 10 days of the discovery of the problem. Proof of purchase must be provided. Other support materials may be requested to assist technicians with problem and warranty assessment. MTI reserves the right to inspect the malfunction or defect on site and repair or replace the unit at our discretion.

Warranty Extent and Limitations: Warranty coverage begins on date of purchase regardless of installation date.

The warranty registration card must be mailed to MTI Baths at 670 N. Price Rd. Sugar Hill, Georgia 30518 or completed online at mtibaths.com/support/online-warranty within one hundred twenty days from purchase.

This warranty is product specific and extends only to the original consumer/purchaser of the MTI Baths product. Original purchase and installation must be within the boundaries of the continental USA*. The warranty terminates after transfer of ownership or if the product is installed or relocated outside the boundaries of the continental USA* by the original consumer/purchaser prior to the expiration of the warranty period. Installation must be in an indoor, climate-controlled, residential environment. The unit must be installed and operated according to the instructions contained in the installation and owner's manual.

MTI cannot guarantee that any tub model currently in use will be available in the future. Product replacement is subject to availability. Replacement products may differ from those originally supplied.

Proper drain and valve installation is the responsibility of the installer. MTI's warranty does not cover leaks associated with these features.

CONTINUED ON NEXT PAGE...



MTI Residential Warranty (continued)

Warranty Exclusions: Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under warranty claims. Defects, damage, or failure caused by common carrier, installer, user, or other persons are excluded from this warranty. We do not cover defects, damage, or product failure caused by the following: careless handling, modification of any type for any reason, improper installation (see "Installation Instructions"), connections supplied by the installer, misuse, incorrect or improper maintenance, use of improper cleaners and/or chemicals (see "Care and Cleaning"), food, beverages (i.e., red wine), bathing products with harmful dyes or other contents (i.e., glitter), medicinal products i.e., topical antiseptic), make-up or hair dye, hot appliance and cigarette burns, or extraordinary acts such as earthquakes, hurricanes, lightning, floods, hail, etc... Chips, cracks, and scratches are damages, and are NOT covered under warranty, however, they may be repaired by a qualified technician at the owner's/user's expense. Damages or defects that should be detected before installation are not covered. See commercial warranty for commercial installation coverage.

Display Floor Models and overstock sale units are excluded from this warranty.

Drain Kits and Finishes that are sold or offered by MTI are not manufactured by MTI and are excluded from this product warranty. Many drain kits and accessories carry a factory warranty direct from the manufacturer. Terms vary among manufacturers. Special order finishes for drain kits are excluded from this product warranty.

Grab Bars are specifically excluded from this warranty.

Valves and Accessories installed and sold by MTI carry their own warranty from their original manufacturer. MTI does not warrant valves and accessories. Check with MTI for details.

Acts Invalidating Warranty: Inspection of the unit prior to installation is the responsibility of the installer(s) or person(s) acting on behalf of the user. He/she is responsible for ensuring that the unit is free of defect or damage. The shipping container advises the installer of this responsibility. MTI is not responsible for failure or damage that should have been discovered, repaired, and avoided by proper inspection and testing prior to installation. Damage that occurred in transit is the responsibility of the carrier. The consignee must open and inspect the unit for damage when it is delivered. If the unit is damaged, this must be reported immediately to both the seller and the carrier in writing and an inspection must be requested. In the event that the carrier fails to respond, report such response to both the seller and the carrier. Any freight claims must be filed within five business days.

The bath and systems must be properly water tested to inspect for level, leaks and proper operation prior to final enclosure of the unit. Failure to do so will void the warranty. If a problem is discovered after the final enclosure, MTI will not be responsible for the cost of removal or reinstallation of the tub or for costs associated with any adjacent materials.

It is the responsibility of the installer, contractor, or user to install/bed the unit properly allowing for access for service. Access must be provided to each pump and/or electrical component. The access panel(s) must have a minimum size of 16" x 14" for installation and future servicing of the equipment. MTI Baths, Inc. will not authorize any service unless clear access is available. Access from a crawlspace or incomplete access to all equipment may result in warranty claims being denied. Unit must be water tested for operation and leaks prior to final enclosure. Damage, including chips or scratches, occurring to the unit during installation is the responsibility of the installer and after installation is the responsibility of the owner/user.

Disclaimers: MTI Baths is not responsible for incidental or consequential damages/losses from any cause such as water damage to carpeting, floors, or ceilings. Optional equipment not manufactured by MTI or installed by MTI is not covered. Damages or defects that should be detected before installation are not covered. This limited warranty does not include labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit or replacement unit. Costs related to obtaining access for repair are not covered. The foregoing warranty is EXCLUSIVE and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular purpose.



**CUSTOMER
SERVICE**

To verify coverage or request service,
please contact the MTI Service Department
and have serial or registration number available.

800-783-8827
service@mtibaths.com

*Exceptions for Alaskan and Canadian Customers: MTI Baths extends the complete Residential Limited Lifetime Warranty to any MTI Solutions Collection tub installed within a 75-mile radius of an Authorized MTI Distributor. Any installation site outside the 75-mile radius will be covered for two years, parts only.

*Exceptions for Hawaiian Customers: MTI Baths extends the complete Limited Residential Warranty to Hawaiian customers on the islands of Maui, Kauai and Oahu only. All other locations will be covered for two years, parts only.



MTI Commercial Warranty

This warranty is effective for MTI Solutions Collection drop-in, undermount and alcove baths manufactured after January 1, 2006, and is in lieu of all other warranties. MTI Baths (MTI) provides a limited warranty on its products for use in the continental United States of America to original purchasers.

Two-Year Bath Warranty

Shell: MTI warrants the tub shell against defects in material and workmanship for a period of two years from the date of purchase. Variations in resin/fiberglass thickness on the underside of the bath are not considered defects and do not affect the performance, integrity or quality of the product.

Hydrotherapy: The non pro-rated warranty covers the pump, motors, blowers and standard factory-installed plumbing standard with MTI Hydrotherapy Package content against defects in material or workmanship. All other hydrotherapy components included in MTI packages are subject to the MTI One-Year parts warranty.

One-Year (Parts Only) Warranty: MTI warrants all other therapeutic system components not specified above for one year for parts only against defects in material or workmanship. Replacement parts shall assume the remaining warranty period of the parts replaced.

Radiance® and Chromatherapy: MTI warrants Chromatherapy and Radiance® for two-years, parts only, against manufacturing defects. If the control box or keypad fails within the two year period, MTI will send replacement parts out at no charge. In the unlikely event that the electrical heating grid for the Radiance® fails within the two-year period, MTI Baths' only obligation is to refund the purchase price of the Radiance system to the original product owner. Proof of purchase required.

Stereo H₂O® : MTI warrants the transducer(s) for one-year against manufacturing defects to the original product owner. Labor or any costs associated with gaining access for repair are specifically excluded from warranty. Proof of purchase required.

Replacement parts are subject to availability and may differ from those originally supplied. MTI cannot guarantee that parts currently in use will be available in the future. Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under warranty claims.

Warranty Performance: Replacement parts and/or repair services authorized under the terms of this warranty will result in the issuance of a service order number. There will be no charge for necessary repair parts, materials, labor, or related freight costs under the terms of this warranty. Labor or any costs associated with gaining access for repair are specifically excluded from warranty. No payment for services rendered will be made by MTI Baths without an MTI authorized service order. To obtain service for any malfunction or defect, contact MTI's Technical Service and Warranty Department in writing within 10 days of the discovery of the problem. Proof of purchase must be provided. Other support materials may be requested to assist technicians with problem and warranty assessment. MTI reserves the right to inspect the malfunction or defect on site and repair or replace the unit at our discretion.

Warranty Extent and Limitations: Warranty coverage begins on the date of purchase regardless of installation date. The warranty registration card must be filled out by the purchaser and mailed to MTI Baths at 670 N. Price Rd. Sugar Hill, Georgia 30518 or completed online at mtibaths.com/support/online-warranty within one hundred twenty days from purchase.

This warranty is product specific and extends only to the original consumer/purchaser of the MTI Baths product. Original purchase and installation must be within the boundaries of the continental USA*. The warranty terminates after transfer of ownership or if the product is installed or relocated outside the boundaries of the continental USA by the original consumer/purchaser prior to the expiration of the warranty period. Installation must be in an indoor, climate-controlled, residential environment. The unit must be installed and operated according to the instructions contained in the installation and owner's manual.

Proper drain and valve installation is the responsibility of the installer. MTI's warranty does not cover leaks associated with these features.



MTI Commercial Warranty (continued)

Warranty Exclusions: Defects, damage, or failure caused by common carrier, installer, user, or other persons are excluded from this warranty. We do not cover defects, damage, or product failure caused by the following: careless handling, modification of any type for any reason, improper installation (see “Installation Instructions”), connections supplied by the installer, misuse, incorrect or improper maintenance, use of improper cleaners and/or chemicals (see “Care and Cleaning”), food, beverages (i.e., red wine), bathing products with harmful dyes or other contents (i.e., glitter), medicinal products i.e., topical antiseptic, make-up or hair dye, hot appliance and cigarette burns, or extraordinary acts such as earthquakes, hurricanes, lightning, floods, hail, etc... Chips, cracks, and scratches are damages, and are NOT covered under warranty, however, they may be repaired by a qualified technician at the owner’s/user’s expense. Damages or defects that should be detected before installation are not covered.

Display Floor Models and overstock sale units are excluded from this warranty.

Drain Kits and Finishes that are sold or offered by MTI are not manufactured by MTI and are excluded from this product warranty. Many drain kits and accessories carry a factory warranty direct from the manufacturer. Terms vary among manufacturers. Special order finishes for drain kits are excluded from this product warranty.

Grab Bars are specifically excluded from this warranty.

Valves and Accessories installed and sold by MTI carry their own warranty from their original manufacturer. MTI does not warrant valves and accessories. Check with MTI for details.

Acts Invalidating Warranty: Inspection of the unit prior to installation is the responsibility of the installer(s) or person(s) acting on behalf of the user. He/she is responsible for ensuring that the unit is free of defect or damage. The shipping container advises the installer of this responsibility. MTI is not responsible for failure or damage that should have been discovered, repaired, and avoided by proper inspection and testing prior to installation. Damage that occurred in transit is the responsibility of the carrier. The consignee must open and inspect the unit for damage when it is delivered. If the unit is damaged, this must be reported immediately to both the seller and the carrier in writing and an inspection must be requested. In the event that the carrier fails to respond, report such response to both the seller and the carrier. Any freight claims must be filed within five business days.

The bath and systems must be properly water tested to inspect for level, leaks and proper operation prior to final enclosure of the unit. Failure to do so will void the warranty. If a problem is discovered after the final enclosure, MTI will not be responsible for the cost of removal or reinstallation of the tub or for costs associated with any adjacent materials.

It is the responsibility of the installer, contractor, or user to install/bed the unit properly allowing for access for service. Access must be provided to each pump and/or electrical component on the tub. The access panel(s) must have a minimum size of 16” x 14” for installation and future servicing of the equipment. MTI Baths, Inc. will not authorize any service unless clear access is available. Access from a crawlspace or incomplete access to all equipment may result in warranty claims being denied. Unit must be water tested for operation and leaks prior to final enclosure. Damage, including chips or scratches, occurring to the unit during installation is the responsibility of the installer and after installation is the responsibility of the owner/user.

Disclaimers: MTI Baths is not responsible for incidental or consequential damages/losses from any cause such as water damage to carpeting, floors, or ceilings. Optional equipment not manufactured by MTI or installed by MTI is not covered. Damages or defects that should be detected before installation are not covered. This limited warranty does not include labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit or replacement unit. Costs related to obtaining access for repair are not covered. The foregoing warranty is EXCLUSIVE and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular purpose.



**CUSTOMER
SERVICE**

To verify coverage or request service,
please contact the MTI Service Department
and have serial or registration number available.

800-783-8827
service@mtibaths.com



MTI Baths
Sugar Hill, GA 30518
800.783.8827
mtibaths.com



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